# PULLMAN

**QUALITY CLEANING SOLUTIONS** 



#### **IDEAL FOR:**

- Restaurants & Cafes
- Motels & Hotels
- Offices
- Garages
- Shops

15L DRY VACUUM WITH HEPA 13 FILTER

1200WATTS

PC4 + HEPA



#### **IMPORTANT**

Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. **Never operate the vacuum cleaner without filters and dust bag.** 

# **SAFETY PRECAUTIONS AND WARNING:**

# WHEN USING YOUR VACUUM CLEANER, BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED. INCLUDING THE FOLLOWING:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. To prevent electrical shock, do not immerse the appliance, power cord or power plug into water or other liquids.
- To prevent electrical shock, do not use the vacuum cleaner outdoors or on wet surfaces.
- 5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 6. Do not unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
- 7. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the appliance over the power cable.

- **8.** Ensure the appliance is switched off before unplugging.
- 9. Do not handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
- **10.** Extreme caution should be exercised when using the appliance on stairs.
- 11. Do not attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
- Do not operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
- 13. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
- **14.** Do not use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
- 15. Ensure the appliance is disconnected from the main power supply before connecting the hose to the unit.
- **16.** Do not operate or use the appliance without dust bag and filters in place.
- 17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.

- 18. If the hose inlet, floor tool or the chrome tube is blocked, switch off the cleaner straight away and remove from the main power. First clear the blocked object before attempting to start the vacuum cleaner again.
- **19.** Do not leave the appliance unattended when it is connected to a mains power supply.
- 20. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
- Keep ends of the hose, chrome tube and other openings away from your face and body.
- **22.** Do not use the vacuum cleaner if it is damaged or breaks down. Check the

- electrical cable regularly for defects. If connection cables or electrical contacts are damaged, have them replaced immediately.
- **23.** Never clean the vacuum cleaner or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
- **24.** Never attempt to make any modifications electrically to the vacuum cleaner.
- **25.** Always store the appliance indoors in a cool and dry place.
- 26. Do not pick up water, dry use only.
- Damage caused by improper use or by not observing the instructions in this manual will void warranty.
- 28. Indoor and domestic use only.

# BEFORE YOU BEGIN



 Do not operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



- 4. When you want to pull the plug from the wall, do not use the power cable, gently pull the plug from the power socket.
- 5. If the hose inlet or chrome tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

This machine is equipped with a cord and plug. In the event that either of these parts get damaged, it must be repaired by a qualified technician.

# **PULLMAN**

# **KNOW YOUR PRODUCT**

- Variable suction control
- 2. Extension rod
- 3. Hose
- 4. Carry handle
- 5. Canister
- 6. Hose inlet
- 7. Gulper® floor tool
- 8. On/off switch
- 9. Power cord
- 10. Cord restraint
- 11. Connection latches
- 12. Wheels
- 13. Crevice tool
- 14. Dusting brush
- 15. Reusable cloth bag x 1
- 16. HEPA 13 filter
- 17. Dust bag x 1

#### **Technical Information**

Watts: 1200W Capacity: 15L Filtration: HEPA 13 filter

Hose length: 1.9m Power cable length: 10m Noise level: 50dB(A)

Net weight: 7.7kg















# **ASSEMBLY**



1. Connect the hose handle to the rod.



2. Connect the rod to the desired cleaning accessory.

# **PULLMAN**

# **ASSEMBLY**



4. Insert the hose end into the hose inlet. Turn clockwise to lock the hose in place.



5. Once assembled as per diagram, start the cleaner by pressing the On/Off switch.

# **ASSEMBLY**



#### Variable suction control

Slide the regulator on the handle to adjust the suction power.

For higher suction on hard floors, slide it closed. For lower suction on long pile carpets or rugs, slide it open.



#### Cable restraint

Important – ensure cord is fitted to the restraint correctly and that the restraint is fitted to the trolley properly.

- 1. Feed a loop up through the cable restraint opening
- 2. Place the loop over the top of the cable restraint hook.



3. Pull down on the power cord to lock the cord onto the hook so it doesn't slip.



# **ACCESSORIES**



#### **Gulper head**

Gulper head floor tool is ideal for cleaning on carpets and hard floors.



#### Fitting the accessories

To fit the accessories to the tube, gently insert the tube into the top of the crevice tool, dusting brush or uphostery tool.

**Crevice Tool** – Eliminate dust from hard-to-reach places like radiators, crevices, corners, baseboards or between cushions with this easy-to-use crevice tool.



**Dusting Brush** – Ideal for cleaning blinds, bookshelves and lampshades.

# **OPERATION**



1. Ensure the filter is always fitted before the cleaner is used.



- 2. This cleaner should be used with a dust bag.
- 3. Please ensure the dust bag is fitted properly before use.
- 4. Once the dust bag is full, we recommend a new dust bag be fitted.



5. Turn the cleaner on by pressing the switch to the on position. Always turn the cleaner off when not in use.



### **MAINTENANCE**



ATTENTION: DISCONNECT FROM MAINS POWER SUPPLY BEFORE DOING ANY MAINTENANCE WORK. ALWAYS OPERATE THE CLEANER WITH THE CLOTH FILTER BAG AND PAPER DUST BAG CORRECTLY INSTALLED. THIS WILL PREVENT ANY DAMAGE TO THE CLEANER AND HELP MAXIMISE CLEANING PERFORMANCE.



#### Dust bag and filter cleaning and replacement

- 1. Lift the latches on both sides of the cleaner.
- 2. Open the top cover.



 Unlock the filter and remove it. Gently shake off or remove any dust with a soft brush. Replace if necessary.



4. Remove the dust bag when it is full and replace with a new dust bag.

NOTE: ONLY USE THE DUST BAG SUPPLIED OR RECOMMENDED BY THE MANUFACTURER TO AVOID CAUSING DAMAGE TO THE MACHINE AND VOIDING THE WARRANTY.

# **TROUBLESHOOTING**

TROUBLE	POSSIBLE CAUSE	REMEDY
Suction weakens or cleaner runs hot	Clogged filter	Brush dirt from filter. If condition continues, change filter.
	Air leak	Check all fittings to ensure that everything is fitted correctly (floor tool, hoses, ect). Check that the tank cover is sealed properly.
	Obstruction in hose or floor tool	Check floor tool, hose, etc. for obstructions, and remove if present.

# **SPARE PARTS**

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

PRODUCT DESCRIPTION	SKU
Clean Up Floor Tool Combination 32mm Black	31110007
Gulper® Floor Tool 32mm	31110189
Clean Up Crevice Tool 32mm Black	31120005
Dusting Brush Tool 32mm Black	31130010
Hose with 3 Lug Connection Pullman	31220442
Clean Up Chrome Rod 32mm	31300282
Pullman Canister Filter with Frame	32200397
Pullman HEPA 13 Filter	32200621
Clean Up Synthetic Bag CU904S 5PK	32440536
Pullman Canister Handle	33101154
Pullman Tank Clip Metal	33101164
Pullman Motor Support	33151875
Pullman Hose Connector	33151925
Pullman Dustbin Assy Grey	33155268
Pullman Reusable Dust Bag x 1	33400176
Pullman Rear Wheel	33500349
Pullman Dustbin Seal	33701610
Pullman Cord Restraint	33788088
Pullman Motor 1200W	34400213

#### **Conditions of warranty**



Your Pullman cleaner, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty

Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Pullman cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Pullman cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Pullman cleaner, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Pullman cleaner and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018 on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Pullman cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Pullman cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Pullman cleaner with be at claimant's cost.

The repair of the Pullman cleaner under this warranty does not extend the original period of warranty. If your Pullman cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



#### Future Innovation Holdings Pty. Ltd. trading as Godfreys Commercial

ABN: 98 677 632 021

2 Drake Boulevard Altona, Victoria 3018

#### **Customer Support:**

131 929

www.godfreys.com.au commercialsupport@godfreys.com.au Pullman® is a registered trademark.