



WERTHEIM

TRIDENT

3-IN-1 MULTI-FLOORS CLEANER



»»»
Easily converts to
a stick vacuum

»»»
Easily converts to
a hand vacuum

TRIDENT

FEATURES



WHAT'S IN THE BOX



Dual Roller Wet Cleaning Brush
with Green Dirt Finder Light



Carpet Brush with
White Dirt Finder Light



Motorised Mattress Brush



Pet Brush



Crevice Tool with Light



Dusting Brush



Charging And Cleaning Base



Mains Power Cord



Multi Angle Dusting Brush



Cleaning Brush



Soft Stretch-hose



Lithium-Ion
Rechargeable Battery

Please contact Wertheim Customer Service on 131 929 to find your local spare parts provider.

TRIDENT



WERTHEIM

Introduction

Congratulations on the purchase of your new Wertheim Trident 3-in-1 Multi-Floors Cleaner. There are many useful features built into your Cleaner. We recommend that you carefully read this instruction manual to take the best advantage of these features.

Specifications

CWT Capacity: 0.65L
DWT Capacity: 0.6L
Vacuum Bin Capacity: 0.3L
Battery : Li-Ion 4600mAh 21.6 VDC
Power: 500W
Battery Charging Time: Up to 5hrs
Input Voltage: 100-240V ~50/60 Hz
Output Voltage: 25.8 VDC
Output Current: 1.0 A
Rated Power: 70-200W
Net Weight: 10.27Kg
Gross Weight: 13.9Kg

Runtime on Carpet and Hard Floor:
Max mode >20 min
Auto mode >25 min

Handheld Runtime:
Turbo mode >20 min
Max mode >35 min
Auto mode >75 min

BEFORE YOU BEGIN

This cleaner must be operated in accordance with these instructions and used only for domestic cleaning to remove dirt and dust from household carpets, flooring, walls and fabrics.

This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Important

Always switch off the cleaner before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charging base must only be connected to an ac power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

PRECAUTIONARY MEASURES:



1. **Do not** operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the brush roller.



4. When you want to remove the plug from the power socket, **do not** use the power cable, gently pull the plug from the power socket.



5. **Do not** use this cleaner to pick-up hot water, flammable and corrosive solvents.
When you use the **hand vacuum** for removing dust, do not use it to pick up water or any liquids

Do not use this cleaner if the battery pack housing and/or the charging base housing is damaged.

Warning: To prevent the growth of bacteria and the development of odours, it's vital to keep the dirty water tank empty when not in use . Allowing water to stagnate in the tank creates an ideal environment for bacteria, leading to odour smells over time.

SAFETY INSTRUCTIONS



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The charging base only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the cleaner without filters.

When using your cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, battery or power plug into water or other liquids.
4. To prevent electrical shock, do not use the hard floor cleaner outdoors.
5. Always check the power cord before use, the power cord and the power adapter should be in a good condition and must not be damaged. If the power cord or the charging base is damaged or defective, it must be replaced.
6. The appliance and charging base are intended for domestic indoors use only.
7. Do not unplug the charging base by pulling on the power cord. To unplug, grasp the power adapter, not the power cord and gently pull the power adapter from the power socket.
8. Do not handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
9. Do not attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
10. Do not operate the hard floor hard floor washer too close to heaters, radiators and other hot surfaces.
11. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive

- materials or anything burning) or use in areas where such substances and items may be present.
12. Do not use the appliance to pick up toxic materials (i.e. chlorine, bleach, ammonia).
 13. Never operate or use the appliance without the filters in place.
 14. Before using the hard floor cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
 15. If the air inlet or floor head is blocked, switch off the cleaner straight away. Clear the blocked object before attempting to start the hard floor cleaner again.
 16. Before carrying out any maintenance or cleaning the filters, always switch off the hard floor cleaner.
 17. Keep openings away from your face and body.
 18. Do not use the hard floor cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
 19. Never clean the hard floor cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
 20. Never attempt to make any modifications to the hard floor cleaner and charging base.
 21. Always store the appliance and charging base indoors in a cool and dry place.
 22. When vacuum attachments is in use, it is dry household use only.
 23. Never run over the power cable with the power head, as this may cause damage to the power cable.
 24. Keep your hands away from the roller brush while the hard floor cleaner is switched on.
 25. To prevent unnecessary wear on the roller brush, keep it moving while in operation.
 26. Damage caused by improper use or by not observing the instructions in this manual will void the warranty. Instructions in this manual will void the warranty.
 27. Never use the hand vacuum and carpet cleaning head to pick up water or any liquids.

Battery use and care

1. The appliance is only to be used with the charging base provided with the appliance.
2. Only use the specifically designated charging base to charge the product.
3. When the appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water immediately. If liquid comes into contact with your eyes, seek medical help immediately.
5. Do not charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 4°C but less than 40°C. The charging base is for indoor use only.
6. The charging base is not a serviceable part.
7. The cleaner contains a Li-Ion battery. Do not dispose the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of.
8. Do not use the charging base charger to charge a non-chargeable battery.
9. This appliance contains battery cells that are non-replaceable.

Motorised cleaning head safety cautions

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.
7. NOTE: If the brush roller is jammed, the motorised floor head switches off automatically. If this occurs, switch off the cleaner and remove the battery. Remove any obstructions and switch the vacuum cleaner on again. If the power head does not start again after cleaning, do not try to dismantle the motorised floor head. Please contact your place of purchase.

ASSEMBLY



IMPORTANT! Always remove the battery from the appliance before fitting or removing accessories.



Assembling charging and cleaning base

1. Align the charging head with the charging base holder and press it into place as shown. Once you hear a "click," the hook is securely inserted, and the installation is complete.
2. Insert the stick vac stand rod into the charging base. Ensure that the rod is inserted securely into the charger base.
3. Connect the supplied mains power cord to the back of the charging base. Then connect the cord to the mains supply.





Installing and removing the battery

1. Hold the battery pack and insert it along the guide slot. Then firmly push the battery pack in. When you hear the "click" the battery pack is locked.
2. Press the battery pack release button outwards and unlock the battery pack by pulling it in the opposite direction to the insertion direction. (The battery pack does not have to be installed and removed frequently unless the battery is replaced).



Charging for 8hours before first time use.

IMPORTANT! Always remove the battery from the cleaner before fitting or removing accessories.

NOTE: the battery charge time is between 4-5 hours. When the battery indicator lights are off, the battery requires charging. As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.

CAUTION! Do not try to open the battery and repair it yourself.

WARNING! The charger has been specially designed to charge the Wertheim Trident 3-in-1 Multi-Floors Cleaner. Do not use any other charging base.

ASSEMBLY

Motorised cleaning head safety cautions

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.
7. NOTE: If the brush roller is jammed, the motorised floor head switches off automatically. If this occurs, switch off the cleaner and remove the battery. Remove any obstructions and switch the vacuum cleaner on again. If the power head does not start again after cleaning, do not try to dismantle the motorised floor head. Please contact your place of purchase.



Assembling the cleaner (as a hard floor cleaner)

1. Assembly: Align the main body perpendicular to the hard floor brush slot. Push until you hear a “click” and ensure it is securely attached.
2. Removal: Press the release button on the machine and lift the main body upwards.
3. Assembly: Align the machine head perpendicular to the main body slot. Push until you hear a “click” and ensure it is securely attached.





4. Removal: Press down the release button and lift the machine head upwards.



Charging the Machine:

1. Stand the hard floor brush upright and lift the machine using the hand grip. Align the charging socket at the bottom of the machine with the socket in the charging holder, then gently insert it from top to bottom. To use, simply hold the hand grip and pull the machine straight out from the charging holder.

ASSEMBLY



Assembling the cleaner (as a stick vacuum)

1. Assembly: Align the machine head perpendicular to the rod. Push until you hear a "click" and ensure it is securely attached.
2. Removal: Press the release button on the rod and lift the machine head upwards.
3. Assembly: Align the rod perpendicular to the floor head. Push until you hear a "click" and ensure it is securely attached.
4. Removal: Press down the release button and pull out floor head



Warning: Never use the hand vacuum and carpet cleaning head to pick up water or any liquids



INSTRUCTIONS FOR USE



Turn the machine on/off

1. Remove the vacuum from the base. Tilt the handle towards you. Press the ON/OFF button on the handle to start the machine.



Choose the cleaning mode

1. The vacuum starts in AUTO Mode by default (lower power, longer run time).
2. Press the Mode Button once to switch to MAX Mode (stronger suction for carpets).
3. Press the button again to switch back to AUTO Mode.

Notes:

Use AUTO Mode to extend battery life.

When battery drops below 20%, only AUTO Mode will be available.



Water spray function

1. The water spray function works in AUTO and MAX modes only. By default, water is sprayed internally directly onto the roller brush (internal spray). When you press the water spray button, internal spray stops and the fan-shaped external spray activates. Releasing the button stops the external spray and resumes internal spray.
2. For particularly dirty or wet areas, it is recommended to use MAX mode for more effective cleaning.



Adding Water to the Clean Water Tank

1. Remove the clean water tank and pour water into the water injection hole. As water is added, the water injection plug will be pushed down and automatically seal back into place once the tank is full.

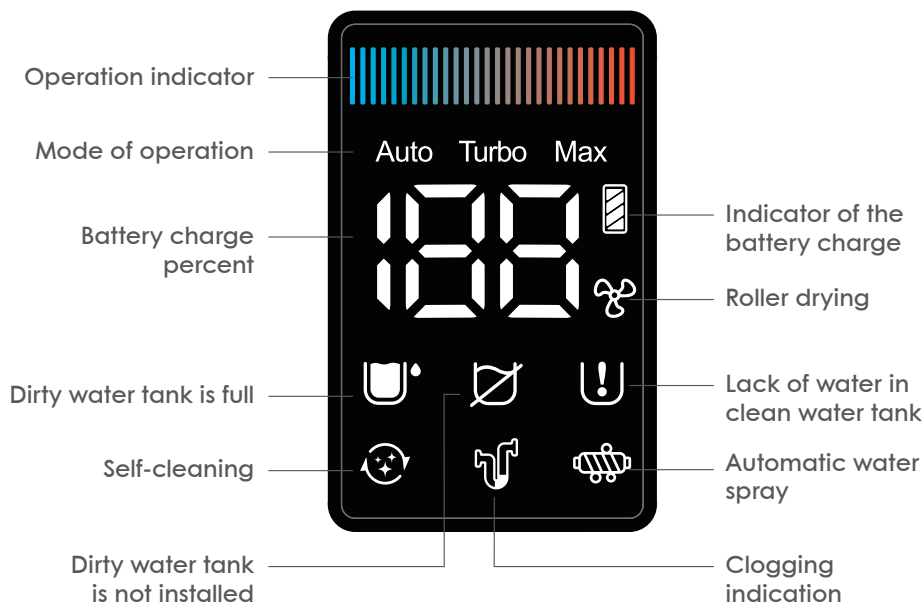
Notes on Detergent Use:

1. Do not use detergents that produce excessive foam, contain acids, alkalis, or harmful substances. Only use detergents recommended by the manufacturer. Excess detergent or foam may damage the motor.



DO NOT USE BLEACH.

LED DISPLAY



Turbo

Turbo Mode

1. Turbo Mode is applicable when the hand vacuum is in use for dry cleaning.



Low Power Level Reminder

1. When the device is running and you hear "Battery is low, please charge it in time," the power is low and charging is recommended. If the prompt says "Battery is low, it will turn off soon," the battery is nearly empty, and the machine will shut down automatically if not charged.



Water Shortage Reminder for Clean Water Tank

1. Do not use the water spray function while the machine is running normally. When you hear an audible warning or see a "no water" message on the display, please add water to the clean water tank. After turning off the machine, refill the water tank before continuing use.
2. If no water is detected during cleaning mode, the roller brush cleaning will stop automatically. To resume, add water to the clean water tank, empty the dirty water tank, and restart the self-cleaning mode.



Dirty water tank Full Reminder

1. If the dirty water tank becomes full while the machine is running, it will automatically stop and sound an audible warning. Please empty and clean the dirty water tank before continuing. In cleaning mode, the machine will also stop and alert you when the tank is full. Remove, clean, and replace the tank before resuming use.
2. Remove the dirty water tank cover and tank. Drain all waste

water, rinse the tank thoroughly, reassemble it, and place it back onto the hard floor brush assembly.



Airways Blocked Reminder:

1. If the airways are blocked, the machine will stop and sound a warning. Clean the blocked parts in this order: handheld dust container, hard floor brush tube, and dirty water tank sponge.
2. To clean, remove the dirty water tank, top cover, and waste bin. Clean all parts and use the cleaning brush to clear debris from the floor brush tube. Reattach the tank.
3. Remove the dust bin and cyclone assembly. Empty the contents, clean the HEPA filter and related parts, then reassemble and reattach to the handheld vacuum.

MAINTENANCE



Self-Cleaning Function for Floor Roller Brush and Tube

1. While the machine is in the charging dock, press the self-cleaning button to start the cleaning process. After self-cleaning, the machine will automatically switch to roller brush drying mode. To exit self-cleaning early, press the ON/OFF or speed button—the fan will turn off automatically after 3 minutes.

Note:

1. The floor roller brush and tube are cleaned during self-cleaning. Before starting, ensure the dirty water tank is emptied and the machine is properly placed in the charging dock.
2. The power cord must be plugged in, and the charging dock connected.
3. Make sure the clean water tank is at least half full. After self-cleaning, clean the dirty water tank again.
4. If the battery level is below 10%, the cleaning and drying modes will not start. Charge the machine before use.

MAINTENANCE



Suction Function in Horizontal Position



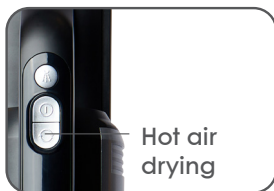
When using the machine horizontally, a slight drop in suction power is normal to prevent water from entering the vacuum motor. **Do not shake the machine forcefully, as this may cause water to enter the internal components and damages the hand vacuum.**



Tangled Roller Brush Reminder

1. If the roller brush becomes tangled during operation, the machine will shut down and sound a warning. Remove the roller brush, clear any debris or hair, then reinstall the brush to continue cleaning.
2. Removing the clean water tank by lifting the floor head handle.
3. Pull out the roller brush. Cut away tangled hair and use the cleaning brush to remove debris from the roller brush and hard floor brush. Reinstall the roller brush and frame securely.





Roller Brush Drying Function

1. While the machine is in the charging dock, press the speed button on the handle to activate the 3-hour roller brush drying mode.
2. During this mode, the hard floor brush motor runs for 2 seconds every 3 minutes, while the fan and heating element operate continuously. Once complete, the machine automatically returns to charging mode.
3. To stop the drying mode early, press the speed button again.

Note:

This function helps prevent bacteria and odours from developing on wet brushes.



Audible Warning Function:

1. The device has an audible warning enabled by default. Press the silence button to mute the sound. Press it again to turn the sound back on.

Note:

The audible warning also functions when using the device as a handheld cleaner.

MAINTENANCE



Cleaning the Dirty water tank::

1. After turning off the cleaner, remove the dirty water tank. Lift the top cover, then remove the sponge box, open its lid, and take out the filter sponge and waste bin.
2. Empty all waste water and debris, then rinse the tank, waste bin, lid, sponge box, and filter sponge with clean water. If the tank tube contains impurities, clean it with a tube brush. Dry all parts thoroughly, reassemble them in the original order, and reinstall the tank before using the machine again.

Note:

It's recommended to clean the dirty water tank immediately after each use.

When reinstalling the waste bin, ensure the black soft adhesive under the filter screen is flat and not folded.



Warning: To prevent the growth of bacteria and the development of odours, it's vital to keep the dirty water tank empty when not in use . Allowing water to stagnate in the tank creates an ideal environment for bacteria, leading to odour smells over time.



Cleaning the Dust Bin

1. Press the dust bin release button to detach the dust bin from the handheld cleaner. Hold the metal handle to lift out the cyclone assembly, then remove the HEPA filter using its handle and empty the debris.
2. After cleaning, wiping, and drying all parts, reassemble the dust bin and attach it back to the handheld cleaner.

TOOLS & ACCESSORIES

Important! Ensure that the cleaner is switched off before fitting or removing accessories.



Dual roller wet cleaning brush

Ideal for hard floor wet cleaning



Carpet brush

Ideal for daily cleaning on multi surfaces, especially carpets.



Motorised mattress brush

Ideal for picking up pet hair from furniture and upholstery.



Pet brush

Ideal for pet owners, the included pet brush is designed to gently remove loose hair directly from your pet's coat, helping to reduce shedding around the home. When used with the soft hose, it offers flexible, comfortable grooming while efficiently collecting pet hair for a cleaner environment.



Soft stretch-hose

Ideal for flexible cleaning in hard to reach places.



Crevice tool with light

Ideal for cleaning in crevices, corners and hard to reach places.



Multi angle dusting brush

Ideal for dusting hard to reach places.



dusting brush

Ideal for gentle dusting without scratching surfaces.

TROUBLESHOOTING

Problems and Solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

FAULT	CAUSE	SOLUTION
Cleaner doesn't start	Flat battery.	Charge the machine.
	On/Off button not pressed.	Press the On/Off button again separately
	Severely tangled brush.	Clean the roller brush.
	Sewage tank full.	Clean the sewage tank.
	The battery pack is not inserted.	Reinstall the battery pack
	The airways are blocked.	Clean the airways and filter.
Low suction power.	The airways are blocked.	Clean the airways and filter.
	HEPA not installed	Install the HEPA.
Abnormal noise.	The airways are blocked.	Clean the airways and filter
	HEPA not installed.	Install the HEPA.
No water coming out of the nozzle	There is no water in the water tank.	Add water to the clean water tank.
	Water spray button not pressed.	Press the water spray button
	The clean water tank is not installed.	Reinstall the fresh water tank.
Water spray from the air outlet.	HEPA and dust bin are used without drying after cleaning.	HEPA and dust bin is used after cleaning and drying
	There is no waste bin in the dirty water tank	Install a waste bin in the dirty water tank
	The rubber seals may be folded	Reinstall the filter screen, the soft rubber should not be folded

SPARE PARTS

Clean Water Tank	33158658
Dirt Water Tank	33158659
Soft Roller Brush Kit with Sponge Filter	33788299
Battery Pack (1 piece)	33202447
Stick Vacuum Dust Bin with Filter	33158660
Stick Vacuum / Hand Vacuum inc Motor	33158661
Crevice Tool with Light	31155827
Charging And Cleaning Base	33202448
Carpet Brush inc Rollers	11400222
Dual Roller Wet Cleaning Brush inc Rollers	11400223
Rod	31300883
Mains Power Cord	33202449
Multi Angle Dusting Brush	31155825
Motorised Mattress Brush	31155826
Soft Stretch-hose	31221090
Dusting Brush	31155823
Pet Brush	31155824
Brush Roller for Carpet Brush	33788302

NOTES



*Two years warranty on parts and labour excluding the battery which has a one year warranty.

Your Wertheim cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

When vacuum attachments is in use, do not pick-up water or liquids, it will void the warranty.

Accessories and consumables including brush rollers and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the machine and contact Godfreys Commercial,

2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Wertheim cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Wertheim cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Wertheim cleaner will be at claimant's cost.

The repair of the Wertheim cleaner under this warranty does not extend the original period of warranty. If your Wertheim cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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