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sauber

DUOFORCE
CARPET SHAMPOOER

SD-506





SD-506

Congratulations on the purchase of your new Sauber DuoForce Carpet Shampooer. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

- | | |
|-----------------------------------|--------------------------------------|
| 1. Handle | 11. Suction Inlet Nozzle |
| 2. Spray Trigger | 12. Side Brush |
| 3. Power Cable Storage Hook | 13. Wheels |
| 4. Rod | 14. Cleaning Solution Flow Regulator |
| 5. Clean Water Tank Lid | 15. On/Off Pedal |
| 6. Clean Water Tank Release Lever | 16. Handle Release Pedal (not shown) |
| 7. Clean Water Tank | 17. Carry Handle |
| 8. Dirty Water Tank Release Lever | 18. Spot Cleaner Trigger Release |
| 9. Dirty Water Tank | 19. Spot Cleaner Attachment |
| 10. Spot Cleaner Hose | |

Specifications:

Rated Voltage: 220-240V~ 50-60Hz

Input Power: 800W

Clean Water Tank: 2.6L

Dirt Water Tank: 1.3L

Cord Length: 7m

Spot Cleaner Hose Length: 2.5m

Net Weight: 7Kg

Gross Weight: 10.5Kg

Please contact Sauber Customer Service on 131 929 to find your local spare parts provider.



Before You Begin

Please read this manual before operating cleaner

This will ensure you obtain full benefit from your new carpet shampooer. Keep this instruction manual in a handy place for future reference.

Important

Always switch off the wall outlet and the cleaner and remove the plug from the electricity supply before cleaning your appliance, when not in use, or when attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Ensure the power cable is secured into the cable hook.
IMPORTANT! Do not operate the cleaner over the power cable.

Precautionary measures:



1. Do not operate the carpet shampooer too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. When unplugging the power plug from the power supply, do not use the power cable, gently pull the power plug from the power supply.



BEFORE YOU CLEAN, TEST FIRST

Before cleaning the carpet, test for colour fastness.

Dampen a white cloth with solution. Test a small area of carpet in a closet. Gently rub the cloth over the carpet. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.



Safety Precautions & Warnings



IMPORTANT! Always switch off the wall outlet and the cleaner before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This carpet shampooer should only be used for its intended purpose as described in this instruction manual. Never operate the cleaner without Dirty Water Tank.

When using you cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. Always check the power cord before use. The power cord and plug should be in a good condition and must not be damaged or defective. If the power cord is damaged it must be replaced by an authorised service agent or similarly qualified persons.
4. Carpets should be dry vacuumed thoroughly before washing. Use a vacuum cleaner with a power brush for best results.
5. If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.
6. Do not run the appliance over the power cable and power socket on the floor.
7. Do not place cleaner on stairs or furniture, as it may result in injury or damage. Do not handle the plug or carpet shampooer with wet hands.
8. Do not put any objects into the openings or operate with the openings blocked. Keep them free of anything that may reduce air flow.
9. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
10. Do not use this cleaner and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
11. Do not use the carpet shampooer on any glowing, burning or smoking particles.
12. Do not use without the solution tank and dirty water tank in place.
13. Turn off all controls before unplugging.
14. Do not store cleaner with solution in tanks.
15. Do not use to pick up flammable or combustible liquids such as petrol or use in areas where they may be present.
16. Only use the cleaning solution provided by Godfreys.



17. Do not use any high-foaming solutions as an excessive amount of foam impairs the functioning of the shampooer. If unsuitable cleaning solutions are used, this will void warranty.
18. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around edges or corners.
19. To prevent electrical shock, do not immerse the appliance, power cord or power plug into water or any other liquids.
20. Never clean any of the electrical parts, especially the electrical connections with water or liquid cleaners.
21. Never attempt to make any modifications to the shampooer.
22. Indoor use only.
23. Always store the appliance indoors, in a cool, dry place.
24. Do not use the appliance if it is damaged or breaks down. Check the electrical components regularly for defects.

FAULTS!

Consult the trouble shooting guide in this manual if your carpet shampooer fails to operate properly.

Do not continue to use this appliance if it appears to be faulty or the supply cord is damaged. If a fault can't be rectified, please return to the point of purchase.

CAUTION!

The cleaning head contains electrical connection. The cleaning head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

IMPORTANT!

Do not use the carpet shampooer as a dry vacuum.

CHECK FOR COLOUR FASTNESS!

Before cleaning the carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area of carpet in a closet. Gently rub the cloth over the carpet. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

NOTE!

Vacuum carpet thoroughly. Use a vacuum cleaner with a powerbrush for best results.

Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

1. For heavily soiled areas, additional applications may be necessary.
2. Allow plenty of time for carpet to dry thoroughly.
3. Wipe cleaning solution from woodwork and wood to prevent any damage.
4. Try not to walk on carpet until it is completely dry.
5. After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a powerbrush.
6. Before cleaning, determine an exit path, making sure not to walk over previously cleaned areas.



Assembly



IMPORTANT! Always switch off the wall outlet, the cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

LIVE PARTS within the charger adaptor.



1. Unscrew the screws from the machine.



2. Put the handle into the socket.



3. Screw the screws back into the boreholes.

Note: You will need a **phillips head screwdriver**.



Assembly



4. Add clean solution into the tank.

Note: Please read instruction for the dosage of the cleaning solution.

WARNING! Do not use hot or boiling water to fill the water tank. Only refill the water tank with cold tap water.

WARNING! Always switch off the cleaner, put it in a park position before filling the water tank. Ensure that the water tank lid is installed securely into the cleaner before connecting the power plug to the power supply.

5. Fill the clean water tank up to the MAX filling line with tap water (room temperature), and insert the clean water tank into the unit body.



6. Insert the dirty water tank into the unit body.

Instructions For Use

IMPORTANT: Never leave the appliance unattended with the power on. Turn off when emptying and filling tanks.

Note: Cleaning solution may leak out of the shampooer once it is deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.



1. Ensure that the power cord is secured into the Cable Safety Hook, as shown.



2. Step onto the release pedal to put the shampooer into the cleaning position.



3. Step onto the on/off switch to turn on the appliance.
4. While depressing the handle spray trigger, push the shampooer in a forward motion. Release the trigger and pull the shampooer backwards to collect the dirty water.
5. When the dirty water tank is filled to the max fill line, it must be emptied. Switch off the appliance by pressing the on/off switch, lay it on the prepared cloth and bring the handle to the upright position.

Note: Do not store or transport the cleaner when liquid is still in the tanks.



3. The solution regulator controls how much cleaning solution mixes with water during operation. Adjusting it ensures the correct amount of detergent is dispensed for your cleaning task.



Using the Spot Cleaner

IMPORTANT! Always remove the power plug from the power socket before fitting or removing accessories.



Assembly

1. Ensure that the cleaner is secured in the upright position.
2. Lift the Hose Connection Lid on the base of the shampooer.
3. Insert the Spot Cleaner attachment as shown.



Operating

Note: The Spot Cleaner can be used for above-floor cleaning such as cleaning stains from sofas and car seats.

1. To use the Spot Cleaner, simply press the trigger to release the liquid. Use a steady, moderate, forward and backward motion to scrub and remove stubborn stains.



Removing

1. Switch the cleaner off and ensure it is in the upright position.
2. Detach the Spot Cleaner and close the Hose Connection Lid, ensuring that it clicks into place.



Before You Clean

1. Dilute the cleaning solution as per the manufacture's recommendation.
2. Take a spot test on a small and marginal area of the carpet for colourfastness.
3. Gently rub the cleaning solution on the surface with a white cloth.
4. Then wait ten minutes and check for colour removal or bleed with a white paper towel.

Carpet Cleaning

Stroke the carpet cleaner forward and backwards in a straight line.

For an efficient clean, only apply water to the carpet (pressing the spray trigger) in the forward direction.

This will allow time for the solution water to be agitated into the carpet by the roller brush and vacuumed up when in the backwards direction.

- Do not oversaturate the carpet with excessive water.
- During use, don't keep the appliance at a resting position for a long time.

For stains it is recommended to move carefully and slowly over the affected area to ensure good stain removal.

For heavier stains it may require to be cleaned multiple times.

Moisture Removal

It is recommended to aid drying and for a clean finish to slowly stroke forward and backwards over the cleaned area with the Spray Trigger off to pick up excess moisture.

Continue to repeat until you can't see any more water being suctioned up.

Caution: Empty the clean water tank and dirty water tank after use.



Maintenance



WARNING: Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before performing any maintenance task on the carpet shampooer.

IMPORTANT: Do not wash filters in the washing machine, hand wash only. Only air dry the filters and do not in use a hair dryer.

Note: Cleaning solution may leak out of the shampooer once it is deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.



1. Pull up the dirty water tank handle and remove the tank from the base of the appliance.



2. Pull out the lid clip to remove the dirty water tank lid. Pour out the dirty water and rinse the tank out thoroughly with warm water (max. 38°C).

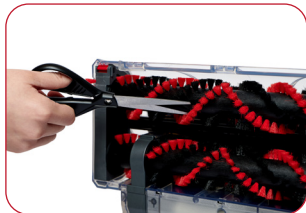


IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.



Cleaning or Replacing the Suction Inlet Nozzle

1. Lift the Hose Connection Lid.
2. Gently remove the Suction Inlet Nozzle, as shown.
3. The nozzle can be cleaned using lukewarm water.



Cleaning the Powerbrush

1. Remove both the Dirty Water Tank and the Clean Water Tank before cleaning the brush rollers. Ensure that the cleaner is locked in the upright position.
2. Lay the cleaner on a flat surface to access the powerbrush.
3. Remove all the tangled hair from the brushes.



Troubleshooting

Fault	Solutions
<i>Reduced spray or no spray</i>	<ol style="list-style-type: none">1. Refill the Clean Water Tank with water and solution.2. Check spray nozzles for any blockages.3. Check the handle with the spray trigger assembled tightly onto the machine.
<i>Not picking up cleaning solution</i>	<ol style="list-style-type: none">1. Check alignment of the tanks.2. Empty the Dirty Water Tank.3. Ensure that the Suction Inlet Nozzle is securely installed.4. Ensure that the Dirty Water Tank motor inlet is not blocked.5. Ensure that the Hose Connection Lid is securely closed.
<i>Water spills from the dirty water exhaust</i>	<ol style="list-style-type: none">1. Empty the Dirty Water Tank.2. Avoid using excessive force when pulling or pushing the cleaner during use. This may cause dirty water to spill.



Spare Parts

Part	Part Number
Fresh Water Tank	33158673
Clean Water Tank	33158674
Front Nozzle cover	33158675
Handle Assy with screws	33158676
Roller Brushes Kit	33788305



2 Years Warranty Sauber DuoForce



Your Sauber DuoForce, in the case of domestic use, has a two years warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Sauber DuoForce must be operated in accordance with these instructions and used only for domestic household cleaning to remove dirt and dust from household carpets. Your Sauber DuoForce is not fit to be used as an industrial cleaner or a vacuum cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including rollers, dirty water tanks, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Sauber DuoForce, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Sauber DuoForce and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the

discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Sauber DuoForce, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Sauber DuoForce due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Sauber DuoForce will be at claimant's cost.

The repair of the Sauber DuoForce under this warranty does not extend the original period of warranty. If your Sauber DuoForce is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.