

Lightweight Ready to Use in 25 Seconds Cleans & Sanitisers





### 3630 PLUS STEAM MOP

Congratulations on the purchase of your new Optim steam mop. There are many useful features built into your steam mop. We recommend that you carefully read this instruction manual for the best results.

#### **Features:**

- 1. Handle
- 2. Cable Hook
- 3. Rod Release Button
- 4. Steam On/Off Button & Indicator
- 5. Steam Mop Head Release Button
- 6. Mop Pad

### **Specifications:**

Max Power: 1150W Water Tank Capacity: 350ml Power Cable Length: 5m

- 7. Cable Storage Hook
- 8. Rod
- 9. Water Tank Release Button
- 10. Water Tank
- 11. Steam Mop Head
- 12. Power Cord

Net Weight: 1.9kg Heat Up Time: 25 seconds

Features

Please contact OPTIM Customer Service on 131 929 to find your local spare parts provider.

# Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

#### Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

### Important

Always switch the machine off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. This cleaner should only be used for its intended purpose as described in these instructions.

#### Precautionary measures:

- 1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.
- 2. Before inserting the plug into the wall, make sure your hands are dry.
- 3. When you want to remove the plug from the power socket, do not use the power cable, gently pull the plug from the power socket.

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#### Before you Clean, Test First

Your Optim steam mop is designed to clean hard flooring such as ceramic tile, vinyl, laminate, marble, stone and sealed hard wood floors. Use of your steam mop on waxed or some unwaxed floors may result in a diminished gloss.

The steam mop is not for use on unsealed wood floors. For best results test in an inconspicuous area and check the care instructions from your flooring manufacturer.



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### Safety Precautions & Warnings



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. To prevent electrical shock, do not immerse the appliance, power cord or power plug into water or other liquids.
- 4. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 5. Do not unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
- 6. Do not handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
- 7. Do not aim steam directly at person,

animal and parts that contain electrical components, electronic components, such as the electrical components inside an oven.

- The force and heat of the steam may damage certain materials. Some fabrics may react to the temperature of the steam.
- 9. Do not hold the steam in the direction of one spot for long periods! This can cause damage to materials!
- Never overfill the tank / boiler. Overfilling may result in a possible electrical shock, emission of boiling water; scalding and steam generation may be affected.
- 11. Do not clean over floor electrical outlets.
- 12. Exposure to hot steam can cause scalding!
- 13. Extreme caution should be exercised when using the appliance to clear stairs.
- 14. Burns can occur from touching hot parts, hot water or steam. Use caution when draining the appliance after use as there may be hot water in the appliance.
- 15. Do not attempt to change the attachments while the appliance is emitting steam. Change the attachments only when they cool down.
- 16. Use only manufacturer's recommended accessories.

- 17. Do not leave the appliance unattended when it is connected to a power supply or an electrical outlet.
- 18. Never attempt to steam clean clothes.
- 19. Ensure that the appliance does not operate on an empty tank.
- 20. Do not apply steam directly to very cold glass surfaces.
- 21. Do not use without water tank cap in place. Check that the water tank cap is completely screwed down before use.
- 22. Only water should be used in this appliance.

Use distilled/purified water if the tap water in the water in your area is very hard.

- 23. Damage caused by improper use of steam on objects, materials, persons or animals or by not observing the instructions in this manual will void warranty.
- 24. Always store the appliance indoors in a cool and dry place.
- 25. Do not add eucalyptus based oils or chemicals as they will damage the tank.
- 26. Do not touch any hot areas on the steam cleaner. It is normal for the steam cleaner to heat up during operation.

Warning: Danger of scalding. Please use with caution when using the steam mop. The steam emitted from the steam mop is very hot.

CAUTION: Surface may be hot. Avoid contact.



## Assembly

#### WARNING! Always switch off the cleaner before fitting or removing accessories.



- 1. Insert the handle to the rod and ensure that it clicks into place.
- 2. Insert the handle into the main body. Press firmly until it clicks into place.



3. Insert the main body into the steam mop head and ensure it clicks into place.



4. Place the mop pad onto the floor with microfibre side facing downwards. Align the velcro strips on the mop pad with the steam mop head. Place the steam mop head on top of the mop pad ensuring that it is secured into place.

### Instructions for Use

WARNING! Do not add any cleaning solution, detergent, vinegar or bleach into the water tank. This will cause damage to the steam mop. Do not use hot or boiling water to fill the water tank.

WARNING! Disconnect the power plug from the power supply before filling the water tank. Ensure that the water tank is installed securely into the cleaner before connecting the power plug to the power supply.



#### **Before You Begin Cleaning**

1. Remove the water tank by pressing the Water Tank Release Button.



- 2. To remove the water tank cap twist to open.
- 3. Fill the water tank with filtered or distilled water. Do not overfill the tank. Replace the water tank cap ensuring that there are no leaks.
- 4. Insert the water tank back into the cleaner ensuring that it clicks into place.

•**/)** Ортім 8 NOTE: Always sweep or vacuum the floor to remove any loose dirt or debris prior to cleaning with the steam mop.

IMPORTANT: Do not use the cleaner without a mop pad attached.



1. Plug the power plug into the power supply and ensure that the power cable is secured into the cable hook.



2. Press the Steam On/Off Button to allow the cleaner to begin producing steam. The Indicator will illuminate to indicate that the Steam On/Off Button is switched on.

WARNING! When the cleaner is turned on the cleaner will start to produce steam. When the cleaner is not in use, disconnect the cleaner from the power supply.

### Instructions for Use (continued)



3. As soon as steam appears from the steam mop head the cleaner is ready for use. Recline the cleaner by placing your foot onto the floor head and lowering the main body towards the floor. Then slowly pass over surface to be cleaned.



### Maintenance

IMPORTANT! Always unplug the power plug from the power supply before performing any maintenance.

WARNING! Allow the steam mop to fully cool down before performing any maintenance or troubleshooting checks.



1. Remove the water tank by pressing the Water Tank Release Button.



- 2. To remove the water tank cap twist to open.
- 3. Empty any excess water and allow to air dry before replacing the water tank cap and reinserting the tank back into the cleaner.

### Maintenance (continued)

NOTE: Do not use bleach or fabric softener when washing the mop pad.



### Removing & Cleaning the Mop Pad

1. Step on exposed section on the back of microfibre pad. Lift the steam mop away from microfibre pad. The mop pad can be washed in a washing machine with a mild detergent at a maximum temperature of 40°C.



### Using a Descaler

IMPORTANT! Tap water contains minerals that can build up in your steam mop. Regular use of a descaling solution will remove this build up and restore the efficiency of your steam mop. We recommend that the descaling solution is used every 3 months to enhance the performance of your steam mop.

- 1. Remove the water tank from the steam mop.
- 2. Add 100ml of a descaling solution into the water tank. Fill the rest of the tank with water.
- 3. Re-fit the water tank back into the steam mop.
- 4. Plug the steam mop into the power supply and then press the Steam On/Off Button. The steam mop needs to run (without the steam mop head attached) until the water tank is emptied. Please ensure this is actioned in a well-ventilated area away from the floor.
- 5. Once the water tank is empty, refill the tank with water and re-run the steam mop again until the water tank is empty. This will help flush out any remaining mineral build up.

Note: Do not leave the steam mop unattended during this process.

# Troubleshooting

### **Problems and solutions**

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Fault	Solution
The steamer will not switch on.	- Check the steamer is plugged in - Plug the steamer to different socket
The steamer will not produce the steam.	- Check the hard water filter is assembled - Check the water is enough in the clean water tank
Water leaks from the back of the steam mop.	- There may be a blockage in the mop head. Contact Godfreys Customer Care for further assistance.
The steamer leave too much water on the floor	- Replace a dry mop pad - Too much detergent is added to the detergent tank.

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# Spare Parts

Part	Part Number
Water Tank	33151825
Mop Pads 2pk	31400158
Descaling Solution 1 Litre	61101464





Your Optim Plue Steam Mop, in the case of domestic use, has a two years warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Optim Plue Steam Mop must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Optim Plue Steam Mop is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Refer to the instruction manual for further regarding the use and care of your Optim Plue Steam Mop, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Optim Plue Steam Mop and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your

Optim Plue Steam Mop, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of nongenuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Optim Plue Steam Mop due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Optim Plue Steam Mop with be at claimant's cost.

The repair of the Optim Plue Steam Mop under this warranty does not extend the original period of warranty. If your Optim Plue Steam Mop is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.