



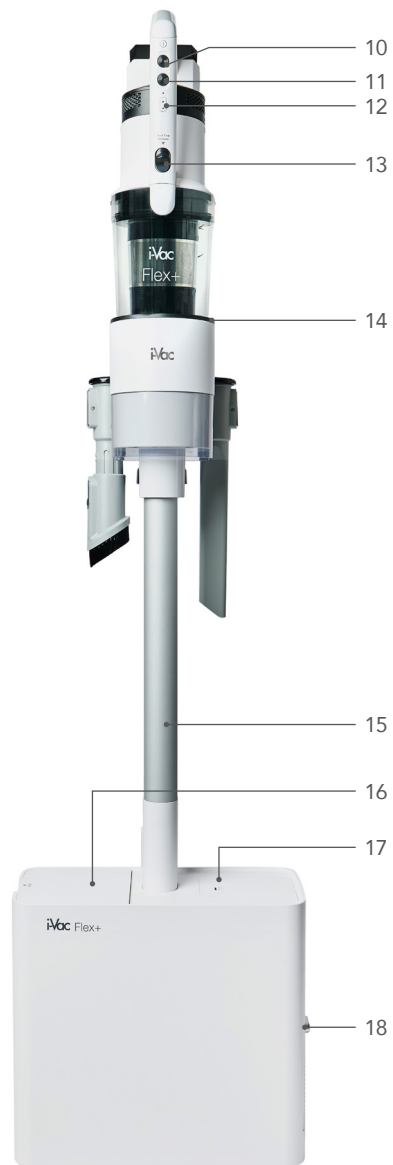
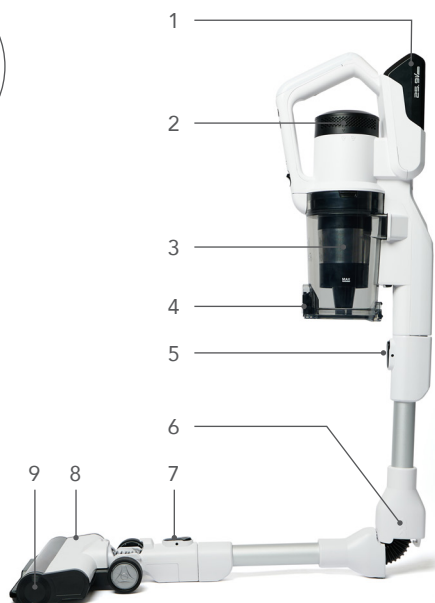
Flex+ Stick Vacuum with Auto Empty System

Powerful 2000mAh Battery

90° Foldable Rod

Auto Empty System





Flex+ Stick Vacuum

Congratulations on the purchase of your new i-Vac Flex+ Stick Vacuum with Auto Empty System. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual to take the best advantage of these features.

Features:

1. Battery
2. Exhaust HEPA filter
3. Dust bin & dust bin filter
4. Dust release button
5. Rod release button
6. Foldable rod
7. Floor head release button
8. Floor head
9. Brush roller release button
10. On/off button
11. Boost button
12. Battery indicator light
13. Dust cap release button
14. Dust collection button
15. Vacuum stand support rod
16. Empty station lid
17. Dust full indicator light
18. Empty station exhaust filter

Accessories:

19. Crevice tool
20. Dusting brush
21. Empty station dust bag x 2

Specification:

Stick Vacuum Power: 350W Max

Station Power: 1100W Max

Battery: 25.9V 2000mAh Lithium-Ion

Dust Bin Capacity: 0.6L

Dust Bag Capacity: 2.3L

Runtime: Up to 60min*

60min (low); 20min (medium); 9min (high)

Noise Level: 82dbA (Self Clean)

82dbA (High); 80dbA (medium); 78dbA (Low)

Net Weight: 7.6Kg

Gross Weight: 11.2Kg

Please contact i-Vac Customer Service on 131 929 to find your local spare parts provider.

Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Important

Always switch off the appliance before cleaning, attempting any maintenance task, fitting or removing accessories, or when not in use. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be charged with the charging base provided. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to remove the plug from the power socket, do not use the power cable, gently pull the plug from the power socket.



5. Do not use this vacuum cleaner to pick-up water or liquids.

Safety Precautions & Warnings



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, battery, or power plug into water or other liquids.
4. To prevent electrical shock, do not use the vacuum cleaner and the base station outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. The appliance and wall mount bracket are intended for domestic indoors use only.
7. Do not unplug by pulling on the power cord. To unplug, grasp the plug, not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
8. Avoid running the appliance over the power cable.
9. Do not handle or operate the appliance and the base station with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. Do not attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
12. Do not operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. Do not use the appliance including the base station to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. Do not use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).

15. Never operate or use the appliance without the filters in place.
16. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
17. If the air inlet or floor head is blocked, switch off the cleaner straight away. Clear the blocked object before attempting to start the vacuum cleaner again.
18. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner.
19. Keep openings away from your face and body.
20. Do not use the vacuum cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
21. Never clean the vacuum cleaner or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
22. Never attempt to make any modifications electrically to the vacuum cleaner and base station.
23. Always store the appliance and base station indoors in a cool and dry place.
24. Do not pick up water, for dry household use only.
25. Use the electric motorised floor head only for vacuuming dust and dry substances in the home.
26. Never run over the power cable with the motorised floor head as this may cause damage to the power cable.
27. Never touch the roller brush while the vacuum cleaner is switched on.
28. To prevent unnecessary wear on the power head, keep it moving while in operation.
29. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.
30. Ensure the wall outlet is switched off before unplugging the charging base.

Battery use and care

1. The appliance is only to be used with the charging base uniquely provided with the appliance.
2. Only use the specifically designated charging base to charge the battery.
3. When appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, battery may catch fire and explode.
5. Do not charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 5°C but less than 45°C. The charging base is for indoor used only.
6. Never attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks, immediately discontinue use and do not recharge. **Battery is not a serviceable part.**
7. The charging function is not a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Lithium Ion battery. Do not dispose of the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. Do not use the charging base of the base station to charge a non-chargeable battery.

Assembly



IMPORTANT! Always remove the battery from the appliance before fitting or removing accessories.



1. Slide the battery into the compartment in the handle until it clicks into place.
2. To remove the battery, press the battery release button and gently pull the battery from the vacuum cleaner.



3. Align the hand vacuum nozzle opening with the top of the rod and slide it on until it clicks into place.



4. Slide the rod into the floor nozzle until it clicks into place.



5. Insert the bottom of the dust collector assembly into the empty station assembly until you hear a “click”. Place the base station on the ground near the wall socket and insert the plug into the socket.

Instructions for Use



Turn on the vacuum

1. Press the switch button on the handle to power on. To turn off, press the button again.



Switch to boost mode

1. Use the speed adjustment button to switch between low, medium, and high speed modes



Use the foldable rod

1. Fold the rod to clean under bed and hard to reach places by lifting the top half of the rod connection to unlock.



Connect the accessories

1. To attach an accessory, simply slide it into the nozzle opening. To remove the accessory, press the lock release button and slide it out.



Use the auto empty station

1. Place the base station vertically on level ground and connect the power supply plug. Place the handset on top of the base station, where its indicator light will start flicking and the battery will begin charging.
2. Press the dust collection button on the base station to automatically open the cup bottom and suck the dust inside into the base station's dust bag. The dust collection action will stop automatically after 20 seconds. If you want to stop the operation, press the button again.



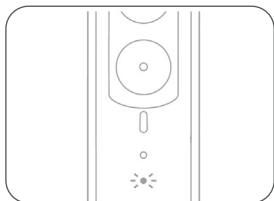
ATTENTION:

1. **Do not use the base station without the dust bag, filter assembly and air outlet cover installed.**
2. **When cleaning the base station, turn off both the machine and base station switches, unplug from the socket, and disconnect power supply;**
3. **The charging mode and dust collection function cannot be used simultaneously.**

Lithium-Ion battery

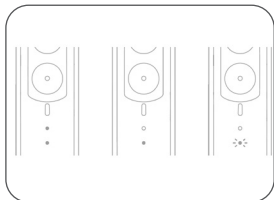
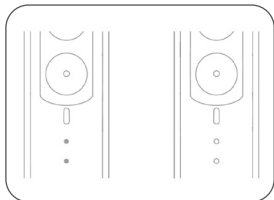
Attention:

1. Fully charge the battery before first use.
2. Do not charge below 5°C or above 40°C.
3. The battery indicator light on the handheld appliance will flick when the battery level is low during operation.
4. Please replace the battery when the appliance's battery life significantly decreases and charging time increases.



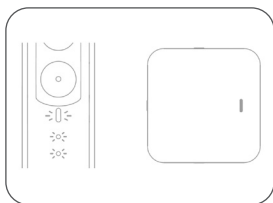
LED indicator for charging status

1. The lower battery indicator LED is flicking, indicating an incomplete charge.
2. Charging time: It takes approximately 3 - 5 hours to fully charge.
3. The two battery indicator LEDs remain on for 10 minutes and then turn off, indicating that the battery is fully charged.



LED indicator for usage status

1. Sufficient battery: the two lights are constantly ON;
2. Medium battery level: one light is constantly ON;
3. Low battery: One light flicking.
4. End of dust collection at the base station: Two battery indicator LEDs remain ON for 5 seconds.



Indicator description of special states

1. The simultaneous flicking of three LED lights and the Indicator light for dust full is flashing red indicate the need for bag replacement in the base station.

Accessories



Dusting brush

The dusting brush can be used as a soft dusting brush for cleaning a variety of surfaces or as an upholstery tool for cleaning furniture.



Crevice tool

The crevice tool can be used to clean hard-to-reach places or in tight crevices.



Carpet



Hard floors

Motorised floor head

Ideal for daily cleaning on carpets and hard floors.

Safety Precautions:

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.

NOTE: If the brush roller is jammed, the motor of motorised floor head switches off automatically. If this occurs, switch off the vacuum cleaner and remove the battery. Remove any obstructions and switch the vacuum cleaner on again. If the power head does not start again after cleaning, do not try to dismantle the motorised floor head. Please contact your local Godfreys store.

Maintenance

IMPORTANT! Turn off the cleaner and remove the battery before conducting any maintenance tasks. It is recommended to clean the dust bin after each use or when dust reaches the max fill line.



Cleaning and Maintenance of Dust Bag in Base Station

Attention: Without installing the dust bag, the dust box cover of the base station cannot be closed.

1. Open the top cover of the base station.
2. Hold the handle on the cardboard of the dust bag.
3. Pull up the cardboard handle of the dust bag, Remove the dust bag.
4. Align the clamping plate of dust bag with the limiting slot of the base station, and push it down to install the dust bag in place.

Attention:

1. Please replace the dust bag promptly when the Indicator light for dust full is flashing red.
2. After replacing the dust bag, if the Dust Full indicator remains flashing red, please check for clogging in the base station elbow tube and filter. If clogging is found, clean the inside of the base station elbow.



Replacing filter of the auto empty station

1. Hold the handle on the upper part of the filter bracket and take out the filter assembly.
2. Replacing a new filter assembly in place in the direction indicated by the arrow.

Note: The filters should be cleaned every 3 months and must be completely dried before installation and use.



Cleaning and Maintenance of HEPA filter for auto empty station

1. Press down on the button of the air outlet panel and remove the air outlet panel assembly.
2. Disassemble HEPA assembly. Place the HEPA filter on the trash can to remove any external dust and debris.
3. Replacing a new filter assembly in place in the direction indicated by the arrow.



Note: The filters should be cleaned every 3 months and must be completely dried before installation and use.



Cleaning Inside the Dust Cup

To maintain the vacuum cleaner's suction power, regularly clean the dust.

1. The dust in the dust cup of the handset is automatically cleaned out by the base station, following the instructions provided.



2. Please remove the main unit as shown, press the dust release button, and then dump the dust.



3. Press the dust bin release button to remove the dust cup assembly.



4. Pull out the dust bin filter and dump the dust.



5. Pull the filter handle and take out the filter assembly.

Note: When the suction power of the hand vacuum decreases, wash and thoroughly dry the dust cup filter before installing and using it. The filters should be cleaned every 3 months.



Cleaning the air vent HEPA filter

1. Turn the air vent cover to unlock position and lift up.



2. Gently pull the HEPA filter out to clean or replace it.

Note: The filters should be cleaned every 3 months and must be completely dried before installation and use.



Cleaning the roller brush

1. Press the roller brush release button to unlock the roller brush.



2. Gently pull the roller brush out to clean or replace it.

Spare Parts

Part	Part Number
Machine filter set - includes inlet & exhaust	32201962
Empty station bag 5pk	32440608
Empty station filter set - includes motor inlet filter & exhaust filter	32201963
Dust bin assembly includes filter	33158666
Battery pack x 1	33202454
Foldable rod	31300884
Powerhead complete assy	11400225
Brush roller	33788303
Empty station inc filters & bags	33158665
Crevice tool	31155831
Dusting brush	31155832

Troubleshooting

Problems and solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Fault	Cause	Solution
3 indicators flash	Airflow blockage in the vacuum head elbow, tube or vacuum cleaner inlet Too high or too low use ambient temperature	Check and remove blockages Please use in a proper environment
Electric floor brush does not work	Large trash rolled in (packaging film, etc.) Rolling brush entangled in hair, etc.	Remove hairs wrapped around rolling brush Remove trash
Running time becomes shorter	Battery ages Too high or too low use ambient temperature Battery not fully charged	Contact the seller or after-sales service personnel to purchase a new battery Use in a proper environment Charge the vacuum cleaner
Suction loss	Excessive dust in dust cup Dust cup cotton filter clogged Floor brush or accessory suction inlets clogged Not fully dried after washing	Clean up trash in time Clean cotton filter Remove blockage Dry the washed parts in a cool place for use

Fault	Cause	Solution
Unable to charge	Too low or too high ambient temperature when charging	Charge the vacuum cleaner in an environment with proper temperature (5°C-40°C)
Battery leakage	Battery not used for a long time	Replace the battery
The inlet of the base station is blocked	There is dust or plenty of waste inside the base station suction inlet	For details on cleaning the base station suction inlet, refer to "Cleaning the Base Station Inlet "
Poor self emptying	Bag full	Replace new dust bag



Flex+ Stick Vacuum with Auto Empty System

Conditions of warranty

Your i-Vac Flex+ Stick Vacuum, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your i-Vac Flex+ Stick Vacuum must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your i-Vac Flex+ Stick Vacuum is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your i-Vac Flex+ Stick Vacuum, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the i-Vac Flex+ Stick Vacuum and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and

requirements of any applicable law. If Godfreys Commercial decide to repair or replace your i-Vac Flex+ Stick Vacuum, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the i-Vac Flex+ Stick Vacuum due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the i-Vac Flex+ Stick Vacuum will be at claimant's cost.

The repair of the i-Vac Flex+ Stick Vacuum under this warranty does not extend the original period of warranty. If your i-Vac Flex+ Stick Vacuum is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.