



WERTHEIM

GLIDE PRO

2-IN-1 MULTI-FLOORS CLEANER



GLIDE PRO

FEATURES



WHAT'S IN THE BOX



Large Diameter Roller Cleaning Brush



Charging & Cleaning Base



Soft Stretch-hose



Crevice Tool with Light



Cleaning Brush



Dusting Brush



WERTHEIM

Introduction

Congratulations on the purchase of your new Wertheim Glide Pro 2-in-1 Multi-Floors Cleaner. There are many useful features built into your Cleaner. We recommend that you carefully read this instruction manual to take the best advantage of these features.

Specifications

CWT Capacity: 0.8L
DWT Capacity: 0.6L
Vacuum Bin Capacity: 0.2L
Battery : Li-Ion 3950mAh 25.2VDC
99.54Wh
Battery Charging Time: Up to 4hrs
Input Voltage: 220-240V ~50/60 Hz
Output Voltage: 30VDC
Output Current: 1.0 A
Rated Power: 470W
Net Weight: 7.6Kg
Gross Weight: 10Kg

Runtime on Carpet and Hard Floor:
Eco mode >55 min
Max mode >25 min

Runtime as a handvac:
Eco mode >100 min
Max mode >40 min

BEFORE YOU BEGIN

This cleaner must be operated in accordance with these instructions and used only for domestic cleaning to remove dirt and dust from household carpets, flooring, walls and fabrics.

This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Important

Always switch off the cleaner before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charging base must only be connected to an ac power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

PRECAUTIONARY MEASURES:



1. **Do not** operate the cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the brush roller.



4. When you want to remove the plug from the power socket, **do not** use the power cable, gently pull the plug from the power socket.



5. **Do not** use this cleaner to pick-up hot water, flammable and corrosive solvents.
When you use the **hand vacuum** for removing dust, do not use it to pick up water or any liquids

Do not use this cleaner if the battery pack housing and/or the charging base housing is damaged.

Warning: To prevent the growth of bacteria and the development of odours, it's vital to keep the dirty water tank empty when not in use . Allowing water to stagnate in the tank creates an ideal environment for bacteria, leading to odour smells over time.

SAFETY INSTRUCTIONS



DANGER
Live Parts
Within

IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The charging base only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the cleaner without filters.

When using your cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, battery or power plug into water or other liquids.
4. To prevent electrical shock, do not use the hard floor cleaner outdoors.
5. Always check the power cord before use, the power cord and the power adapter should be in a good condition and must not be damaged. If the power cord or the charging base is damaged or defective, it must be replaced.
6. The appliance and charging base are intended for domestic indoors use only.
7. Do not unplug the charging base by pulling on the power cord. To unplug, grasp the power adapter, not the power cord and gently pull the power adapter from the power socket.
8. Do not handle or operate the appliance with wet hands. Follow electrical safety precautions at all times.
9. Do not attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
10. Do not operate the hard floor hard floor washer too close to heaters, radiators and other hot surfaces.
11. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive

- materials or anything burning) or use in areas where such substances and items may be present.
12. Do not use the appliance to pick up toxic materials (i.e. chlorine, bleach, ammonia).
 13. Never operate or use the appliance without the filters in place.
 14. Before using the hard floor cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
 15. If the air inlet or floor head is blocked, switch off the cleaner straight away. Clear the blocked object before attempting to start the hard floor cleaner again.
 16. Before carrying out any maintenance or cleaning the filters, always switch off the hard floor cleaner.
 17. Keep openings away from your face and body.
 18. Do not use the hard floor cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
 19. Never clean the hard floor cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
 20. Never attempt to make any modifications to the hard floor cleaner and charging base.
 21. Always store the appliance and charging base indoors in a cool and dry place.
 22. When vacuum attachments is in use, it is dry household use only.
 23. Never run over the power cable with the power head, as this may cause damage to the power cable.
 24. Keep your hands away from the roller brush while the hard floor cleaner is switched on.
 25. To prevent unnecessary wear on the roller brush, keep it moving while in operation.
 26. Damage caused by improper use or by not observing the instructions in this manual will void the warranty. Instructions in this manual will void the warranty.
 27. Never use the hand vacuum to pick up water or any liquids.
 28. Always check the power cord before use. The power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Battery use and care

1. The appliance is only to be used with the charging base provided with the appliance.
2. Only use the specifically designated charging base to charge the product.
3. When the appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water immediately. If liquid comes into contact with your eyes, seek medical help immediately.
5. Do not charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 4°C but less than 40°C. The charging base is for indoor use only.
6. The charging base is not a serviceable part.
7. The cleaner contains a Li-Ion battery. Do not dispose the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of.
8. Do not use the charging base charger to charge a non-chargeable battery.
9. This appliance contains battery cells that are non-replaceable.

Motorised cleaning head safety cautions

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.
7. NOTE: If the brush roller is jammed, the motorised floor head switches off automatically. If this occurs, switch off the cleaner and remove the battery. Remove any obstructions and switch the vacuum cleaner on again. If the power head does not start again after cleaning, do not try to dismantle the motorised floor head. Please contact your place of purchase.

ASSEMBLY



Assembling charging and cleaning base

1. Align the charging head with the charging base holder and press it into place as shown. Once you hear a "click," the hook is securely inserted, and the installation is complete.
2. Remove the tray from the charging base and rinse it with lukewarm water.





Assembling the cleaner

1. Assembly: Align the main body perpendicular to the hard floor brush slot. Push until you hear a "click" and ensure it is securely attached.
2. Removal: Press the release button on the machine and lift the main body upwards.

WARNING! To reduce the risk of injury from moving parts switch off the cleaner before cleaning and servicing.



Motorised cleaning head safety cautions

1. Keep hair, hands and feet away from rotating brush while the motorised brush is running.
2. Do not run the motorised brush over electric cables or string.
3. Do not use the motorised brush on pets.
4. If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.
5. Do not attempt to service or unclog the motorised brush while the vacuum is running.
6. The motorised brush will operate when it is connected to the vacuum cleaner.
7. NOTE: If the brush roller is jammed, the motorised floor head switches off automatically. If this occurs, switch off the cleaner and remove the battery. Remove any obstructions and switch the vacuum cleaner on again. If the power head does not start again after cleaning, do not try to dismantle the motorised floor head. Please contact your place of purchase.

ASSEMBLY



3. Insert handle to the main body. Push until you hear a “click” and ensure it is securely attached.



4. Insert the handvac into the machine.



5. Press the handvac release button to remove the handvac.



Warning: Never use the hand vacuum to pick up water or any liquids



Charging the Machine:

1. Stand the hard floor brush upright and lift the machine using the hand grip. Align the charging socket at the bottom of the machine with the socket in the charging holder, then gently insert it from top to bottom. To use, simply hold the hand grip and pull the machine straight out from the charging holder.

INSTRUCTIONS FOR USE



Turn the machine on/off

1. Remove the vacuum from the base. Tilt the handle towards you. Press the ON/OFF button on the handle to start the machine. The display will light up, and the machine will start in Auto Mode by default.

Choose the cleaning mode

1. Press SuctionMode button to switch between Auto (default), Eco and Max.
2. Press Power again to turn off the machine.

Notes:

1. In Auto Mode, suction power and water flow adjust automatically based on dirt level. The indicator turns red for heavy dirt and blue for light dirt.
2. Ensure the clean water tank is filled and the dirty water tank emptied before use.
3. When the battery is low, the machine automatically switches to Eco Mode and cannot enter Max Mode.

Water spray function

1. By default, water sprays internally directly onto the roller brush. To stop the internal spray, press the self-cleaning button.
2. For heavily soiled areas, press the water spray button to spray water directly onto the hard floor.



Turn the handvac on/off

1. Remove the vacuum from the base. Tilt the handle towards you. Press the ON/OFF button on the handle to start the machine.

Choose the cleaning mode

1. The vacuum starts in Eco Mode by default (lower power, longer run time).
2. Press the Mode Button once to switch to Auto Mode.
3. Press the button again to switch to Max Mode (stronger suction for carpets).

Notes: Use Eco Mode to extend battery life. When battery drops below 20%, only Eco Mode will be available.

Note: it is normal to see some water deposit or droplets in the vacuum dust bin.

Warning: Never use the hand vacuum to pick up water or any liquids



Adding Water to the Clean Water Tank

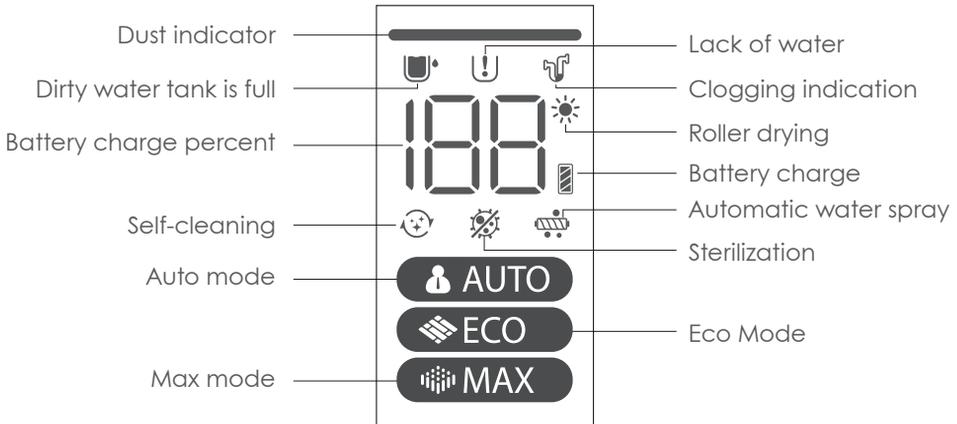
1. Remove the clean water tank and pour water into the water injection hole.

Notes on Detergent Use: Do not use detergents that produce excessive foam, contain acids, alkalis, or harmful substances. Only use detergents recommended by the manufacturer. Excess detergent or foam may damage the motor.



DO NOT USE BLEACH.

LED DISPLAY



MAINTENANCE



Self-Cleaning Function for Floor Roller Brush and Tube

1. While the machine is in the charging dock, press the self-cleaning button to start the cleaning process. After self-cleaning, the machine will automatically switch to roller brush drying mode. To exit self-cleaning early, press the ON/OFF or speed button—the fan will turn off automatically after 1 minutes.

Note:

1. The floor roller brush and tube are cleaned during self-cleaning. Before starting, ensure the dirty water tank is emptied and the machine is properly placed in the charging dock.
2. The power cord must be plugged in, and the charging dock connected.
3. Make sure the clean water tank is at least half full. After self-cleaning, clean the dirty water tank again.
4. If the battery level is below 15%, the cleaning and drying modes will not start. Charge the machine before use.



Tangled Roller Brush Reminder

1. If the roller brush becomes tangled during operation, the machine will shut down and sound a warning. Remove the roller brush, clear any debris or hair, then reinstall the brush to continue cleaning.
2. Removing the clean water tank by lifting the floor head handle.
3. Pull out the roller brush. Cut away tangled hair and use the cleaning brush to remove debris from the roller brush and hard floor brush. Reinstall the roller brush and frame securely.

MAINTENANCE



Roller Brush Drying Function

1. While the machine is in the charging dock, press the Self-Cleaning button to start Self-Cleaning + Quick Dry mode.
- If voice guidance is enabled, the device will announce: "Starting self-cleaning, entering quick dry mode."
 - After self-cleaning, the unit will automatically switch to Quick Dry mode.
 - If the battery is low, quick dry will start automatically after charging, accompanied by voice prompts: "Starting quick dry mode" and "Please empty the dirty water tank to avoid odor."

Note:

This function helps prevent bacteria and odours from developing on wet brushes.

Self-Cleaning and Drying Functions

- Short press Self-Cleaning button:
5 minutes self-cleaning + 7 minutes quick dry
- Long press Self-Cleaning button:
5 minutes self-cleaning + 35 minutes full-chain dry
- Short press Suction Mode Control button:
Start quick dry mode (7 minutes)
- Long press Suction Mode Control button:
Start full-chain dry mode (35 minutes)



Cleaning the Dirty water tank:

1. After turning off the cleaner, remove the dirty water tank. Lift the top cover, then remove the sponge box, open its lid, and take out the filter sponge and waste bin.



2. Empty all waste water and debris, then rinse the tank, waste bin, lid, sponge box, and filter sponge with clean water. If the tank tube contains impurities, clean it with a tube brush. Dry all parts thoroughly, reassemble them in the original order, and reinstall the tank before using the machine again.



Note:

It's recommended to clean the dirty water tank immediately after each use.

Warning:

To prevent the growth of bacteria and the development of odours, it's vital to keep the dirty water tank empty when not in use. Allowing water to stagnate in the tank creates an ideal environment for bacteria, leading to odour smells over time.



Replacing the deodorizing cartridge:

Replace the deodorizing cartridge if odors develop to maintain performance. Store the machine in a cool, dry place; avoid sunlight and humidity.

Tip: Replace the deodorizing cartridge every 6 months.

MAINTENANCE



Cleaning the Dust Bin

1. Press the dust bin release button to detach the dust bin from the handheld cleaner. Hold the metal handle to lift out the cyclone assembly, then remove the HEPA filter using its handle and empty the debris.
2. After cleaning, wiping, and drying all parts, reassemble the dust bin and attach it back to the handheld cleaner.



TOOLS & ACCESSORIES

Important! Ensure that the cleaner is switched off before fitting or removing accessories.



Single roller cleaning brush

Ideal for hard floor wet & dry cleaning



Soft stretch-hose

Ideal for flexible cleaning in hard to reach places.



Crevice tool with light

Ideal for cleaning in crevices, corners and hard to reach places.



dusting brush

Ideal for gentle dusting without scratching surfaces.

TROUBLESHOOTING

Problems and Solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

FAULT	CAUSE	SOLUTION
Cleaner doesn't start	Flat battery.	Charge the machine.
	On/Off button not pressed.	Press the On/Off button again separately
	Severely tangled brush.	Clean the roller brush.
	Sewage tank full.	Clean the sewage tank.
	The battery pack is not properly charged.	Reinstall the cleaner on the docking.
Low suction power.	The airways are blocked.	Clean the airways and filter.
	HEPA not installed	Install the HEPA.
Abnormal noise.	The airways are blocked.	Clean the airways and filter
	HEPA not installed.	Install the HEPA.
No water coming out of the nozzle	There is no water in the water tank.	Add water to the clean water tank.
	Water mode is for spraying on roller - press roller water spray button.	
	In vacuum mode - press the button on the top of the handle to switch water spray on.	
	Water spray button not pressed.	Press the water spray button
	The clean water tank is not installed.	Reinstall the fresh water tank.

Water spray from the air outlet.	HEPA and dust bin are used without drying after cleaning.	HEPA and dust bin is used after cleaning and drying
	There is no waste bin in the dirty water tank	Install a waste bin in the dirty water tank
	The rubber seals may be folded	Reinstall the filter screen, the soft rubber should not be folded
	Water sucked in the vacuum bin	Empty and dry out the dust bin

SPARE PARTS

Main Brush Head	11400227
Filter Set with Deodorizer	32201970
Clean Water Tank Assy	33158698
Dirty Water Tank Assy	33158699
Dust Bin for Stickvac	33158700
Handvac for Stickvac	33158701
Crevice Tool with Light	31155827
Charging Base	33202471
Single Roller 2pk	33788308
Dusting Brush	31155823
Soft Stretch-hose	31221090



*Two years warranty on parts and labour excluding the battery which has a one year warranty.

Your Wertheim cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

When vacuum attachments is in use, do not pick-up water or liquids, it will void the warranty.

Accessories and consumables including brush rollers and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the machine and contact Godfreys Commercial,

2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Wertheim cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Wertheim cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Wertheim cleaner will be at claimant's cost.

The repair of the Wertheim cleaner under this warranty does not extend the original period of warranty. If your Wertheim cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Future Innovation Holdings Pty. Ltd.
trading as Godfreys Commercial
ABN: 98 677 632 021
2 Drake Boulevard Altona, Victoria 3018

Customer Support:
131 929

www.godfreys.com.au
commercialsupport@godfreys.com.au
Wertheim® is a registered trademark.