



**RUGGED**



# EXCITE

By-Pass Motor Backpack Vacuum Cleaner



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## BEFORE YOU BEGIN:

Before you start using your new vacuum you should read this instruction booklet carefully and make sure that you have understood its contents. If not, please contact the store where you purchased your vacuum or call customer service 131 929.

### Precautionary measures:

In the event that your vacuum should become blocked, please switch the vacuum off and remove the battery packs before you attempt to remove the blockage.



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, cigarette butts etc.



2. Before you insert the plug of the charger into the mains power supply, make sure your hand is dry.



3. Before you start using the vacuum, please remove large or sharp objects from the floor in order to prevent the paper filter being damaged.



4. When you remove the charger's plug from the mains power supply, please do this at the plug itself and not by the electrical cable.



5. **Do not** use vacuum to pick up water or liquids.

**IMPORTANT! ALWAYS SWITCH OFF THE VACUUM AND REMOVE BATTERIES BEFORE CLEANING YOUR APPLIANCE, WHEN NOT IN USE OR ATTEMPTING ANY MAINTENANCE TASK. THE PROVIDED CHARGER MUST ONLY BE CONNECTED TO AN AC POWER SUPPLY AT THE VOLTAGE SHOWN ON THE RATING LABEL. THIS VACUUM SHOULD ONLY BE USED FOR ITS INTENDED PURPOSE AS DESCRIBED IN THIS INSTRUCTION MANUAL. NEVER OPERATE THE VACUUM WITHOUT FILTERS.**

## SAFETY PRECAUTIONS AND WARNING:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, battery, or charger into water or other liquids.
4. To prevent electrical shock, do not use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the charger and its power cord before use. The power cord and the plug should be in good condition and must not be damaged. If the charger's power supply cord is damaged or defective, the charger must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. The appliance and charger are intended for domestic and commercial indoor dry use only.
7. Do not unplug the charger by pulling on the power cord. To unplug, grasp the plug, not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
8. Do not pull or carry the charger by the power cable, use the power cable as a handle, or pull the power cable around sharp edges or corners.
9. Do not handle or operate the appliance or charger with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. Do not attempt to change the attachments while the appliance is switched on. Remove the battery packs before changing attachments. Use only manufacturer's recommended accessories.
12. Do not operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. Do not use the appliance to pick up toxic or biologically hazardous materials (i.e. chlorine bleach, ammonia).
15. Never operate or use the appliance without the filters in place.
16. Before vacuuming, remove any large, sharp or abrasive objects (such as glass, gravel or metal) from the floor or cleaning surface in order to prevent damage to the filter and the appliance.
17. If the air inlet or floor head is blocked, switch off the cleaner straight away and remove the battery packs. Clear the blockage before attempting to start the vacuum cleaner again.
18. Before carrying out any maintenance, service or cleaning of the filters, always switch off the vacuum cleaner and remove both battery packs.
19. Keep openings away from your face and body.
20. Do not use the vacuum cleaner if it is damaged or broken. If the charger or its cable is damaged, have it replaced immediately.
21. Never clean the vacuum cleaner, charger or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
22. Never attempt to make any electrical modifications to the vacuum cleaner or charger.
23. Always store the appliance and charger indoors in a cool and dry place.
24. Do not pick up water, for dry indoor use only.
25. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.



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## KNOW YOUR PRODUCT



- 
1. Carry Handle
  2. Tank Lid
  3. Tank Lock
  4. Tank Assembly
  5. Frame
  6. Lower Canister
  7. Exhaust Filter
  8. Waist Pad
  9. Cord Connection
  10. EZ2GO Low Profile Floor Tool 32mm
  11. Crevice Tool 32mm
  12. Swivel Dusting Brush 32mm
  13. 4L Paper Dust Bag x 10
  14. Stainless Steel Rods x2
  15. Antimicrobial Hose 32mm
  16. 18m Power Cord
  17. 4L Cloth Filter Bag

### **Specifications:**

Capacity: 4L

Carry Weight: 5.0kg

Gross Weight: 9.3Kg

Sound Level: 78 dBA

Motor: 1200W Twin Turbine By-Pass Motor

Motor Suction: 22kPa

Motor Airflow: 51L/s

Neck Size: 32mm

Power: 220-240V.A.C, 50Hz

Cord: 18m, 10A, 3 core, ordinary duty

Filtration: HEPA Filter

Warranty: 2 Years Body & Motor

## ASSEMBLY

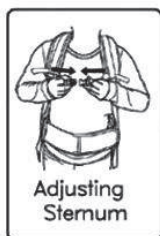
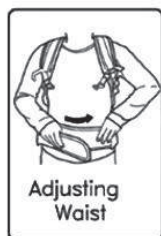
### Hose and Rod Assembly

1. Attach the hose end to the tank inlet bayonet and turn anticlockwise to secure the fitting.
2. Connect both stainless steel rods to create one full-length rod.
3. Connect the rod with the Tool Caddy to the Bent End Piece attached to the hose end.
4. Attach the floor tool to the opposite end of the rod.

### Install Dust Bag and Filter Bag

5. For best performance and easier dirt disposal, fit the paper bag liner over the rim of the cloth filter bag, then insert the bag assembly into the canister before use.

### Wearing and Adjust Harnes:



# OPERATION



## Operation Setup

1. The power switch is located on the left-hand side of the vacuum cleaner.
2. Lid position: supplied for right-hand operation. For left-hand operation, unclip the latches and reposition the lid to the left-hand side.



## Airflow Regulator

1. The slide air regulator on the Bent End Piece controls the airflow at the nozzle.
2. Open the slide regulator to reduce suction and airflow when vacuuming loose coverings, such as curtains, tapestry, light mats, or loose rugs.
3. Close the slide regulator for full suction and airflow when vacuuming floors.

## ACCESSORIES:

**ATTENTION: ALWAYS SWITCH OFF THE VACUUM CLEANER BEFORE ATTACHING ANY ACCESSORIES OR CLEANING THE APPLIANCE.**



### **EZ2GO Low Profile Floor Tool**

The EZ2GO Low Profile Floor Tool is suitable for both hard floors and carpeted floors. Its low-profile design helps collect bulky debris and reach under low furniture or recessed areas.



### **Crevice Tool**

Used for cleaning narrow gaps, corners, edges, upholstery seams and other hard-to-reach areas.



### **Swivel Dusting Brush**

Ideal for dusting corners, skirting boards, shelves and flat surfaces. The swivel neck allows the brush angle to be adjusted for easier cleaning.



### **On-board Tool Storage**

Excite's on-board tool storage strap holder keeps small hand tools, such as the crevice tool and dusting brush, within easy reach during use.



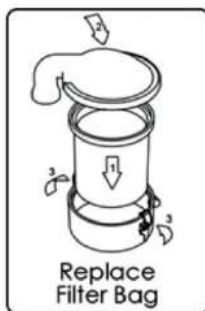
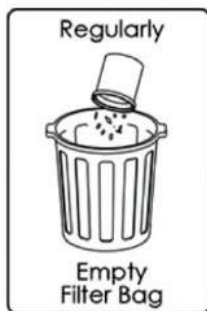
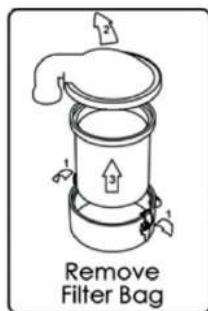
### **Paper Bag Liner**

For best performance and easier dirt disposal, fit the paper bag liner over the rim of the cloth filter bag, then insert the bag assembly into the canister before use.

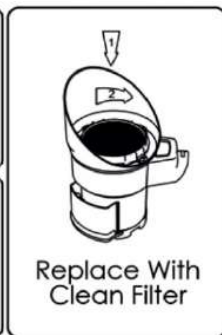
## MAINTAIN:

**ALWAYS SWITCH OFF YOUR BACKPACK BEFORE CLEANING YOUR APPLIANCE, ASSEMBLING, WHEN NOT IN USE OR ATTEMPTING ANY MAINTENANCE TASK.**

### Filter Bag Maintenance



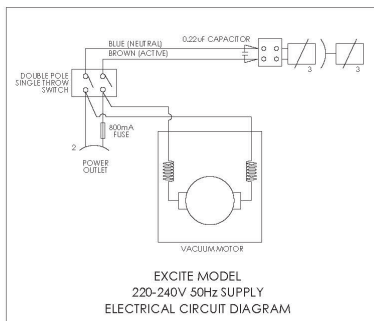
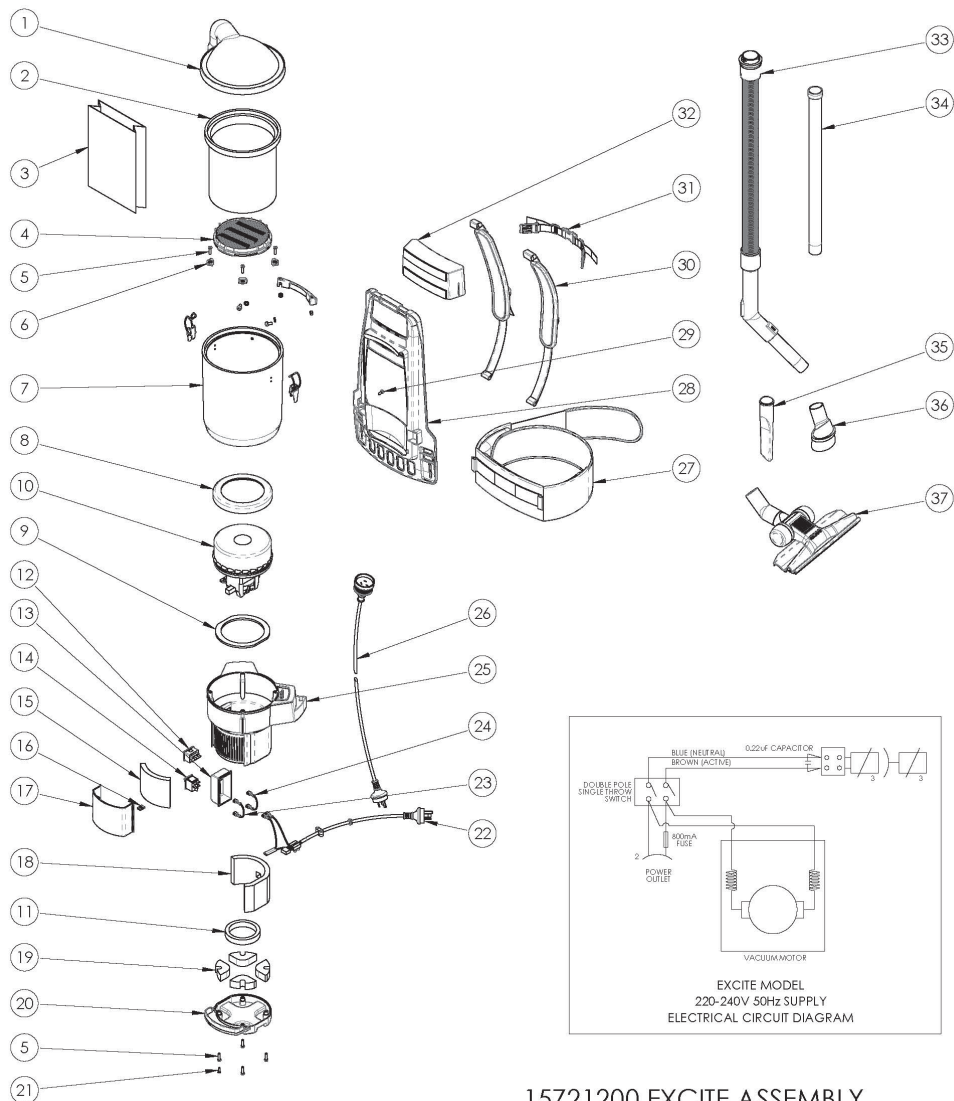
### HEPA Filter Maintenance



## SPARE PARTS

| Part Number | Part Description                                 |
|-------------|--------------------------------------------------|
| 31155822    | Tool Floor 32mm EZ2GO                            |
| 31155842    | Crevice Tool 32mm w Side Slot Nozzle 32mm x 10mm |
| 31155845    | Dusting Brush Swivel Neck 32mm                   |
| 33200058    | 18m Power Cord                                   |
| 31221097    | Hose 32mm                                        |
| 31300889    | Rod 32mm                                         |
| 13806372    | Paper Dust Bag x 10                              |
| 33400014    | Cloth Filter Bag                                 |

# EXPLODED DIAGRAM



15721200 EXCITE ASSEMBLY

| Item | Part Number                                      | QTY. |
|------|--------------------------------------------------|------|
| 1    | 13806516 Lid Canister BVC DGrey                  | 1    |
| 2    | 13806253 Filter Bag 4L Antimicrobial BVC         | 1    |
| 3    | 13806372 Paper Bag 5 Pkt BVC                     | 2    |
| 4    | 13806500 Filter HEPA 4L BVC                      | 1    |
| 5    | 13380048 Screw WN1412 KB50 x 202                 | 8    |
| 6    | 13806504 Washer HEPA Filter BVC                  | 4    |
| 7    | 13806700 Canister Upper Assy BVC                 | 1    |
|      | 13806514 Canister Upper BVC LGrey                | 1    |
|      | 13310006 Latch Toggle Canister Lid Nl PI         | 2    |
|      | 13806518 Tank Fitting BVC LGrey                  | 1    |
|      | 13380050 Screw M6 x 12 Pan HD ZP                 | 2    |
|      | 13420018 Washer Spring M6 x 1.5 x 1.5 Section ZP | 2    |
|      | 13330010 Nut M6 x 9.8AF Hex Steel ZP             | 2    |
| 8    | 13806497 Sealing Ring BVC                        | 1    |
| 9    | 13660002 Gasket B/P Motor                        | 1    |
| 10   | 13806325 Motor Vac 1000W 240V B/P AMS            | 1    |
|      | 13805304 Carbon Brush                            | 2    |
| 11   | 13806268 Washer Foam 88x70x15 30Kg PE            | 1    |
| 12   | 13780008 Socket Outlet C18                       | 1    |
| 13   | 13806526 Plate Mtg 2 Hole LGrey                  | 1    |
| 14   | 13780014 Switch Rocker 2HP                       | 1    |
| 15   | 13806097 Filter Exhaust BVC                      | 1    |
| 16   | 13830130 U Nut 01219-17-4 ZP                     | 1    |
| 17   | 13806520 Cover Exhaust BVC LGrey                 | 1    |
| 18   | 13806100 Insulation Lower Canister BVC           | 1    |
| 19   | 13806270 Insulation Cap BVC B/P                  | 1    |
| 20   | 13806524 Cap Motor Vented BVC LGrey              | 1    |
| 21   | 16018026 Screw WN1413 KB35 x 142                 | 1    |
| 22   | 13827006 Wire Loom B/P Motor Assy                | 1    |
|      | 13806302 Cord Coupling Orange 4L BVC             | 1    |
|      | 13380026 Screw WN1412 KB40 X 16Z                 | 2    |
|      | 13806522 Cable Clamp BVC LGrey                   | 2    |
|      | 13805403 Grommet 7.2mm ID                        | 1    |
|      | 13806104 Wire Brown 180mm 10A                    | 1    |
|      | 13806108 Terminal Block 2 Way                    | 1    |
|      | 13806107 Wire Blue 180mm 10A                     | 1    |
|      | 13806135 Capacitor 0.22uF                        | 1    |
| 23   | 13657010 Fuse Link 4L BVC                        | 1    |
| 24   | 13806103 Wire Blue 85mm PO SW                    | 1    |
| 25   | 13806512 Canister Lower BVC LGrey                | 1    |
| 26   | 16002004 Cord Extension 18m Orange               | 1    |
| 27   | 13750007 Pad Waist BVC                           | 1    |
| 28   | 13650002 Frame BVC DGrey                         | 1    |
| 29   | 16018028 Screw WN1412 KB50 x 12Z                 | 2    |
| 30   | 13750006 Pad Shoulder BVC 4 Piece Set            | 1    |
| 31   | 16018025 Strap Sternum with Adjuster and Buckle  | 1    |
| 32   | 13750003 Pad Back BVC                            | 1    |
| 33   | 16707004 Hose BEP Tank Fit'n 65 AB Assy          | 1    |
|      | 16007004 Hose Connector 65A 32mm                 | 1    |
|      | 13647002 Elbow BEP 32mm Blk                      | 1    |
| 34   | 16022005 Rod Stainless 32mm x 495L               | 2    |
| 35   | 16019002 Tool Crevice                            | 1    |
| 36   | 16019003 Tool Dusting Brush                      | 1    |
| 37   | 16019004 Tool Floor E22GO                        | 1    |



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## TROUBLESHOOTING

| Problem                       | Possible Cause                                                                                                                                                                                                         | Solution                                                                                                                                                                                                                                                                                         |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Machine does not operate      | Not plugged into a power point.<br>No power at the power point.<br>Machine switch or power point switch is OFF.<br>Power cord or coupling cord is damaged.<br>Switch or motor may be faulty.                           | Plug the machine into a power socket.<br>Move the machine to a functioning power point.<br>Turn the switch ON.<br>Replace the damaged cord before use.<br>Contact an authorised service centre if the issue continues.                                                                           |
| Machine shuts down during use | The over-temperature auto-reset safety thermostat has been activated due to overheating.<br>This may be caused by a blockage or clogged filters.                                                                       | Switch the machine OFF at both the vacuum cleaner and the power point.<br>Check the hose and inlet for blockages and remove any blockage.<br>Empty the bin.<br>Clean the mesh filter.<br>Clean or replace the motor filter.<br>Wait until the thermostat has cooled and reset before restarting. |
| Loss of suction               | Blockage in the hose, inlet or tool.<br>Suction regulator is open.<br>Bin is full.<br>Motor filter is blocked.<br>Mesh filter is blocked.<br>Bin seal is pulled out or not seated correctly.<br>Poppet valve is loose. | Check for blockages and clear them before use.<br>Close the suction regulator for full suction.<br>Empty the bin.<br>Clean or replace the motor filter.<br>Clean the mesh filter.<br>Refit or replace the bin seal.<br>Tighten the poppet valve.                                                 |

## NOTES

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## Conditions of warranty



Your Excite Backpack Vacuum Cleaner has 2 years warranty on the body and motor, against product defects and failures when the product is used in accordance with terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the vacuum cleaner is purchased.

Your Excite Cordless Battery Backpack Vacuum Cleaner must be operated in accordance with these instructions and used only for its intended purpose as described in this instruction manual. This vacuum cleaner is designed for dry vacuuming only.

Your Excite Cordless Battery Backpack Vacuum Cleaner is not designed for wet pick-up, or for the collection of water, liquids, building materials, hot ashes, combustible materials, hazardous substances, or excessive and frequent sand. Misuse of this vacuum cleaner or use outside the instructions in this manual may cause damage and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further information regarding the use and care of your Excite Cordless Battery Backpack Vacuum Cleaner, as misuse or failure to follow the instructions may void this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Excite Cordless Battery Backpack Vacuum Cleaner and contact Godfreys Commercial, 2 Drake Boulevard, Altona, VIC 3018, on 131 929, Monday-Friday 9am-5pm AEST, or email [commercialsupport@godfreys.com.au](mailto:commercialsupport@godfreys.com.au).

The decision to repair or replace the vacuum cleaner is

at the discretion of Godfreys Commercial, depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decides to repair or replace your Excite Cordless Battery Backpack Vacuum Cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part.

This warranty does not apply to the cost of replacing any parts of the Excite Cordless Battery Backpack Vacuum Cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse, lack of maintenance, or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Excite Cordless Battery Backpack Vacuum Cleaner will be at the claimant's cost.

The repair of the Excite Cordless Battery Backpack Vacuum Cleaner under this warranty does not extend the original period of warranty. If your Excite Cordless Battery Backpack Vacuum Cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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**Future Innovation Holdings Pty. Ltd. trading as Godfreys Commercial**

ABN: 98 677 632 021

2 Drake Boulevard Altona, Victoria 3018

**Customer Support:**

131 929

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[commercialsupport@godfreys.com.au](mailto:commercialsupport@godfreys.com.au)

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