PULLMAN®

QUALITY CLEANING SOLUTIONS

**IDEAL FOR:**

- Restaurants
- Cafes
- Motels & Hotels
- School

# PV14BE

# BY-PASS MOTOR BACKPACK VACUUM CLEANER

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## IMPORTANT

Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.
**Never operate the vacuum cleaner without filters.**

## BEFORE YOU BEGIN

Before you start using your new vacuum you should read this instruction booklet carefully and make sure that you have understood its contents. If not, please contact the store where you purchased your vacuum or call customer service 131 929.

**Precautionary measures:**

In the event that your vacuum should become blocked, please switch the vacuum off and unplug it from the power supply before you attempt to remove the blockage.

1. **Do not** operate the vacuum cleaner too close to heaters, radiators,cigarette butts etc.

2. Before you insert the plug into the mains power supply, make sure your hand is dry.

3. Before you start using the vacuum, please remove large or sharp objects from the floor in order to prevent the filter bag being damaged.

4. When you remove the plug from the mains power supply, please do this at the plug itself and not by the electrical cable.

5. **Do not** use vacuum to pick up water or liquids.

# SAFETY PRECAUTIONS AND WARNING:

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. Make sure this manual is read and understood by the operator. Only trained operators should operate this machine once they are familiar with the adjustments and correct method. When using this machine, basic safety precautions should always be observed, including the following. READ ALL INSTRUCTIONS BEFORE USE.
2. DO NOT leave this machine unattended when it is plugged in. Unplug from the outlet when not in use.
3. DO NOT pick up building materials such as plaster dust, wood shavings, sand etc. without using an approved disposable liner bag fitted inside the filter bag.
4. DO NOT pick up any hazardous material or dust. This machine is not suitable.
5. Use this machine only as described in this manual. Use only the manufacturer's recommended accessories.
6. DO NOT use with a damaged electric cable.
7. This vacuum cleaner is for dry use only. Do not pick up water or liquids and do not use on wet surfaces.
8. DO NOT use if this machine has been left outdoors and exposed to rain or water. Return it to an authorised dealer for examination.
9. DO NOT pull or carry the machine by the electric cable. Do not use the cable as a handle, close a door on the cable, or pull the cable around sharp edges and corners.
10. KEEP the cable away from heated surfaces.
11. DO NOT unplug by pulling on the cable. To unplug, grasp the plug, not the cable. Wind the cable from the machine end, not from the plug, to prevent twisting and extend its life.
12. DO NOT handle the plug or the machine with wet hands.
13. Make sure no openings are blocked that will restrict airflow.
14. DO NOT pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
15. DO NOT pick up sharp objects such as glass, nails, screws, coins etc., as the filter bag can be damaged.
16. DO NOT use without all the filters in place. Use ONLY filters and accessories provided by the manufacturer. Failure to do so will void the warranty.
17. Switch off the vacuum cleaner before plugging or unplugging it from an electrical outlet.
18. DO NOT pick up flammable or combustible materials, or use this machine in the presence of explosive liquids or vapours.
19. DO NOT use in an enclosed space filled with vapours given off by oil-based paints, paint thinners, flammable dust, powdered milk, or other explosive or toxic vapours. THIS IS NOT AN EXPLOSION PROOF MACHINE.
20. This vacuum cleaner is for indoor use ONLY.
21. Always store this machine indoors.
22. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Young children should be supervised to ensure that they do not play with this appliance.
23. This machine is insulated for your protection. However, a shock can occur if the electric cable is damaged. If the supply cable is damaged, it must be replaced by the manufacturer, its agent or retailer to ensure the correct type of approved cable is supplied, in order to avoid a hazard. Keep the cable clean to help highlight any cable damage.

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# KNOW YOUR PRODUCT

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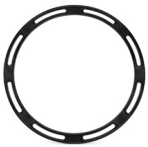

1. Carry Handle
2. Hose Inlet
3. Tank Lock
4. Tank Assembly
5. Power Switch
6. Floor Tool
7. Cloth Filter Bag
8. Crevice Tool 32mm
9. Dusting Brush 32mm
10. Shoulder Harness
11. Chrome Rods x2
12. Hose
13. 15m Power Cord
14. Filter
15. Bag Support Stand
16. Paper Dust Bag
17. Paper Bag Ring

## Specifications:

Voltage: 220–240V AC

Neck Size: 32mm

Motor Type: By-Pass

Rated Power: 1100W

Air Flow: 41 L/sec

Vacuum: 21 kPa

Sound levels: 65.3 dB(A)

Filter Bag Capacity: 5 Litres

Weight: 5.1kg (machine only)
5.5kg (with hose)

Gross Weight: 8.6kg

Cable Length: 15M IEC

Filtration: Micron Filter

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# ASSEMBLY

**ALWAYS SWITCH OFF AND UNPLUG YOUR VACUUM BEFORE CLEANING, ASSEMBLING, WHEN NOT IN USE OR ATTEMPTING ANY MAINTENANCE TASK.**

## Installing the Filter Bag

1. Locate the filter bag inside the canister so the black ring is flush with the top of the canister.

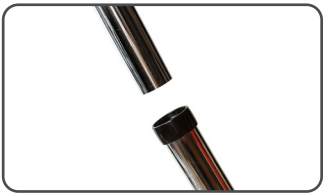
2. Make sure the bag support stand is in position at the bottom of the canister, under the filter bag. This support stand must always be in position to maintain vacuuming performance.

3. If a secondary filter disc is used, it must sit on top of the bag support.

4. Place the dust bag inside the canister, then fit the paper dust bag ring.

5. Fold the paper bag inwards, then reinstall the lid.

## Attaching the Vacuum Tools



1. Fit the two-piece wands together by inserting the tapered end into the black ring end.

2. Fit the handle grip on the hose into the wand's black ring end.

3. Fit the floor tool into the tapered end of the wands.

4. Fit the hose assembly to the elbow on the lid (lid must be fitted) by inserting and locating the swivel cuff, then turning clockwise to a locked position.

# ASSEMBLY

## Fitting On and Removing the Lid

The lid can be fitted so that the elbow (where the hose engages) is on the left or right side, allowing the hose to be used by left- or right-handed operators. Remember to position the lid before fitting the unit to your back.

1. Make sure the filter bag is located inside the canister so that the black ring on the filter bag is flush with the top of the canister.

2. Locate the lid over the filter bag ring so that the tabs on the lid line up with the indents on the canister.
3. Push the lid firmly down so that the tabs lock into position.

4. To remove the lid, place a finger under the tab in front of the unit. Pull the tab out and up slightly to disengage it from the body and clear the black ring on the filter bag. Grab the lid, then pivot back towards the handle and lift up.

# WEARING YOUR PRODUCT

## Wearing and Adjusting the Harness

1. Pivot the pads to the side for neck comfort. To loosen the shoulder straps, lift the strap lock and let the webbing slide through. To tighten, pull down on the bottom straps.

2. Adjust the waist/hip belt. To unfasten, pull the Velcro flaps apart. To tighten, pull both flaps until firm tension is felt, with the right flap against the body, then fasten the left flap firmly over the right flap.

3. Lift the vacuum onto a table, loosen the shoulder straps, and slide your arms under the straps so the padding sits comfortably over the shoulders without twisting.
4. Place the vacuum on your back with the lower back support resting on top of your hips, then tighten the hip belt until it is snug.

5. Make a final adjustment to the lower shoulder straps so the unit does not pull backwards and does not press against the upper back. The unit is ergonomically correct when the weight is supported by the hips, not the shoulders.

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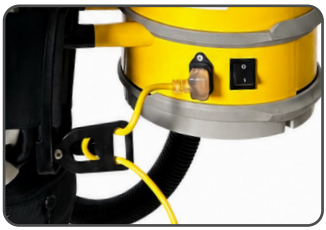
# OPERATION

## Operation Setup

1. The power switch is located on the lower side of the unit. To switch on, reach back with your left hand to the lower side and flick the switch.
2. Lid position: the lid can be fitted with the elbow on the left or right side for left- or right-handed operation. Line up the lid tabs with the canister indents and push down to lock. Position the lid before fitting the unit to your back.

## Suction Control

The handle grip has a slider. When the slider is open, suction power is reduced — useful for vacuuming furniture, drapery and light coverings. Close the slider for full suction when vacuuming floors.



## Using the Removable Extension Cable

A removable extension cable is supplied to allow easy replacement of a damaged cable. Follow the instructions to fit the extension cable through the cable protector on the vacuum cleaner (see Cable sheet). Release the cable ties and ensure the cable is not coiled when in use.

1. Plug the electric cable into a safe socket and switch on. Remember to bend at the knees when plugging in the cord or bending to pick something up.
2. Stand upright as much as possible. Your arm on the handle grip should be almost straight — this keeps your arm relaxed and sets the floor tool at an angle that makes it easier to push.

## Removal of the Vacuum Cleaner

1. Flick off the switch.

2. Unfasten the flaps on the hip belt.
3. Loosen the shoulder straps slightly. Slide the pad off one shoulder, then the other — grabbing the handle or lowering the unit onto a table.
4. Unplug the cord and wind it starting from the machine end, not the plug end. This helps prevent twisting and premature failure. When wound, place the cable over the hook on the carry handle.

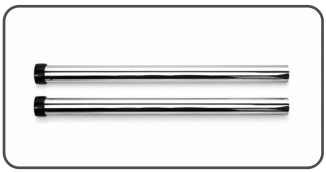
   **DO NOT WRAP THE CABLE AROUND THE MACHINE OR PLACE IT BETWEEN THE BODY AND THE CARRY HANDLE.**

# ACCESSORIES

**ATTENTION: ALWAYS SWITCH OFF THE VACUUM CLEANER BEFORE ATTACHING ANY ACCESSORIES OR CLEANING THE APPLIANCE.**

## Floor Tool

Fits onto the tapered end of the wands for general floor and carpet cleaning.



## Two-Piece Chrome Rods

Two rods join to form one full-length rod.

## Vacspare FB400 Power Brush — Optional

The Vacspare FB400 Commercial motorised brush enhances cleaning performance, with no cables to tangle or damage, and attaches easily to this vacuum cleaner.

## Crevice Tool

Designed to clean narrow gaps, tight corners and other hard-to-reach areas with ease.

## Dusting Brush

Featuring an adjustable swivel neck, the brush easily reaches awkward angles while the 30mm long soft nylon bristles lift dust from furniture, blinds, shelves, vents, keyboards and other hard-to-reach areas.

# MAINTENANCE

**ATTENTION: DISCONNECT FROM MAINS POWER SUPPLY BEFORE DOING ANY MAINTENANCE WORK. IF PROPER CARE IS TAKEN TO MAINTAIN YOUR CLEANER, MOTOR MAINTENANCE IS UNNECESSARY. HOWEVER WE RECOMMEND THAT YOUR CLEANER IS SERVICED ONCE A YEAR.**

1. Always empty the filter bag when full.
2. Make sure the bag support stand is in position at the bottom of the canister, under the filter bag. This support stand must always be in position to maintain vacuuming performance. If your vac uses a secondary filter disc, it must sit on top of the bag support.
3. Check the filter bag for holes or tears. Replace if torn or damaged — failure to do so could result in motor damage.

**REMEMBER: THIS VACUUM HAS POWERFUL SUCTION AND CAN PULL FINE DUST OUT OF A CARPET THAT OTHER VACS MAY NOT REACH. FINE DUST CAN COAT THE INSIDE OF THE FILTER BAG AND AFFECT PERFORMANCE. IT MAY TAKE A WEEK OR TWO TO CLEAR ALL THE FINE DUST FROM COMMERCIAL CARPETS.**

4. If fine dust such as talc, cement/plaster or clay is picked up, the filter bag will clog and suction will drop. Brush-clean the inside of the filter bag after use, or on commercial sites use a spare vacuum to vacuum the bag; for best results fit a paper bag inside the cloth filter bag. Avoid getting dust on the outside of the bag. NEVER USE this vacuum to pick up hazardous dust.
5. Never wash the filter bag.
6. After use, detach the hose from the lid and clean around the outside of the swivel cuff — tilt and rotate the detached cuff at the vacuum inlet with the vac switched on. Check the hose, tubes, floor tool and lid regularly for blockages.
7. When the cord is unplugged, check it for damage — especially cuts. If damaged, replace the cord (see Servicing).
8. Store the unit upright on its base or hang it by the carry handle. Always store the cable over the hook on the carry handle. DO NOT wrap the cable around the machine or behind the vac between the body and the carry handle.

**WARNING: THIS VACUUM CLEANER IS DOUBLE INSULATED AND FLAME RETARDANT FOR YOUR SAFETY AND PROTECTION. HOWEVER, A SHOCK CAN OCCUR IF THE ELECTRIC CABLE IS DAMAGED. IF THE SUPPLY CABLE IS DAMAGED, IT MUST BE REPLACED BY THE MANUFACTURER, ITS AGENT OR RETAILER TO ENSURE THE CORRECT TYPE OF APPROVED CABLE IS SUPPLIED, IN ORDER TO AVOID A HAZARD. THIS APPLIANCE IS NOT INTENDED FOR USE BY YOUNG CHILDREN OR INFIRM PERSONS WITHOUT SUPERVISION. DO NOT EXPOSE TO RAIN AND DO NOT PICK UP WATER OR OTHER LIQUIDS.**

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# SPARE PARTS

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

| Part Number | Part Description |
|---|---|
| 32440533 | Cleanup® Synthetic Bag CU900s 10pk + 1 Filter |
| 32420040 | Paper Filter Bag 10pk |
| 33700458 | Paper Bag Ring |
| 33400003 | 5l Cloth Filter Bag |
| 33700546 | Bag Support Stand |
| 32200813 | Filter Disc Motor Inlet |
| 31155159 | Gulper® Pro Floor Tool 32mm |
| 31300281 | Cleanup® Rod 32mm 1pk |
| 31220400 | Hose 1.2m 32mm |
| 33200685 | 15m IEC Lead / Removable Extension Cable |
| 31155842 | Crevice Tool 32mm |
| 31155845 | Dusting Brush 32mm |
| 31110007 | Cleanup® Combo Floor Tool 32mm |
| 33700069 | Backpack Strap |

# TROUBLESHOOTING

**ALWAYS SWITCH OFF AND UNPLUG THE VACUUM BEFORE CHECKING IT.**

| Problem | Possible Cause | Solution |
|---|---|---|
| Machine does not operate | Not plugged into a power point | Plug the machine into a power socket |
| | No power at the power point | Move the machine to a functioning power point |
| | Machine switch or power point switch is off | Turn the switch on |
| | Power cord or extension cord is damaged | Replace the damaged cord before use |
| | Switch or motor may be faulty | Contact an authorised service centre if the issue continues |
| Loss of suction | Blockage in the hose, wand, floor tool or lid inlet | Check for blockages and clear them before use |
| | Handle grip suction slider is open | Close the slider for full suction |
| | Filter bag is full | Empty the filter bag |
| | Filter bag is clogged with fine dust | Brush-clean the inside of the bag |
| | Bag support stand missing, or secondary filter disc out of position | Refit the support stand / reposition the disc |
| | Filter bag is holed or torn | Replace the filter bag |

## Conditions of warranty

2 YEAR WARRANTY

Your Pullman PV14BE Backpack Vacuum Cleaner has 2 years warranty on the body and motor, against product defects and failures when the product is used in accordance with terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your Original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the vacuum cleaner is purchased.

Your Pullman PV14BE Backpack Vacuum Cleaner must be operated in accordance with these instructions and used only for its intended purpose as described in this instruction manual. This vacuum cleaner is designed for dry vacuuming only.

Your Pullman PV14BE Backpack Vacuum Cleaner is not designed for wet pick-up, or for the collection of water, liquids, building materials, hot ashes, combustible materials, hazardous substances, or excessive and frequent sand. Misuse of the vacuum cleaner or use outside the instructions in this manual may cause damage and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further information regarding the use and care of your Pullman PV14BE Backpack Vacuum Cleaner, as misuse or failure to follow the instructions may void this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Pullman PV14BE Backpack Vacuum Cleaner and contact Godfreys Commercial, 2 Drake Boulevard, Altona, VIC 3018, on 131 929, Monday-Friday 9am-5pm AEST, or email commercialsupport@godfreys.com.au.

The decision to repair or replace the vacuum cleaner is at the discretion of Godfreys Commercial, depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decides to repair or replace your Pullman PV14BE Backpack Vacuum Cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part.

This warranty does not apply to the cost of replacing any parts of the Pullman PV14BE Backpack Vacuum Cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse, lack of maintenance, or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Pullman PV14BE Backpack Vacuum Cleaner will be at the claimant's cost.

The repair of the Pullman PV14BE Backpack Vacuum Cleaner under this warranty does not extend the Original period of warranty

. If your Pullman PV14BE Backpack Vacuum Cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the Original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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QUALITY CLEANING SOLUTIONS

**Future Innovation Holdings Pty. Ltd. trading as Godfreys Commercial**

ABN: 98 677 632 021

2 Drake Boulevard Altona, Victoria 3018

**Customer Support:**

131 929

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