# PULLMAN

**QUALITY CLEANING SOLUTIONS** 



#### **IDEAL FOR:**

- Motels & Hotels
- Workshops & Garages
- Restaurants & Cafes
- Offices

WET & DRY VACUUM

1000W





#### **IMPORTANT**

Always switch off the cleaner and remove the plug from the mains power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.

#### **SAFETY PRECAUTIONS AND WARNING:**

WHEN USING YOUR VACUUM CLEANER, BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWINGS;

WARNING! THIS MACHINE IS NOT SUITABLE FOR PICKING UP HAZARDOUS DUST. WARNING! IF FOAM OR LIQUID ESCAPES FROM THE MACHINE, SWITCH OFF IMMEDIATELY.

CAUTION! CLEAN THE WATER LEVEL LIMITING DEVICE REGULARLY AND EXAMINE IT FOR SIGNS OF DAMAGE.

- This appliance is *not* intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2. Children should be supervised to ensure that they do not play with the appliance.
- 3. To prevent electrical shock, do not immerse the appliance, power cord or power plug into water or other liquids.
- **4.** To prevent electrical shock, do not use the vacuum cleaner outdoors.
- 5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **6. Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.

- 7. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around shaft edges or corners. Avoid running the appliance over the power cable.
- **8.** Ensure the appliance is switched off before unplugging.
- Do not handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
- **10.** Extreme caution should be exercised when using the appliance on stairs.
- 11. Do not attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
- 12. Do not operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
- **13.** *Do not* use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.

- **14.** *Do not* use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
- **15.** Ensure the appliance is disconnected from the main power supply before connecting the base to the unit
- **16.** *Do not* operate or use the appliance without dust bag and/or filters in place while dry vacuum cleaning.
- 17. Before vacuuming, remove any large or shaft objects from the floor or cleaning surface in order to prevent damage to the filter.
- **18.** If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the main power. First clear the blocked object before attempting to start the cleaner vacuum again.
- **19.** *Do not* leave the appliance unattended when it is connected to a mains power socket.
- **20.** Before carry out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.

- 21. Keep ends of the hose, telescopic tube and other openings away from your face and body.
- **22.** *Do not* use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replace immediately.
- **23.** *Never* clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
- **24.** *Never* attempt to make any modifications electrically to the vacuum cleaner.
- **25.** Always store the appliance indoors in a cool and dry place.
- Damage caused by improper use or by not observing the instructions in this manual will void warranty.



## BEFORE YOU BEGIN



 Do not operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, do not use the power cable, gently pull the plug from the power socket.

**5.** If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

This machine is equipped with a cord and plug. In the event that either of these parts get damaged, it must be repaired by a qualified technician.

# KNOW YOUR PRODUCT





## **ASSEMBLY**

The cleaner should be switched off and disconnected from the mains power supply before you start to assemble.



 Disconnect latches on side of machine and remove canister lid. Check to ensure the cloth filter is fitted.



2. Connect the 2-piece metal tube together.



3. Connect the handle on the hose to the tube.



4. Connect the tube to the Combination Floor Tool or Wet Pick Up Floor Tool.

# ASSEMBLY (CONTINUED)



5. For vacuuming, insert the hose end into the hose inlet. Turn clockwise to lock the hose in place.



6. Start the cleaner by pressing the On/Off switch.

IMPORTANT! The On/Off switch is equipped with a water-proof cover. If the water-proof cover is broken, please contact your nearest Pullman agent for service/repair.



## **ACCESSORIES**



The combination floor tool is ideal for cleaning on carpets and hard floors.



The wet pick-up tool is ideal for wet applications.



# Fitting dusting brush, crevice tool and upholstery tool

To fit the accessories to the tube, gently insert the tube into the top of dusting brush, crevice tool or upholstery tool.

**Dusting Brush** – ideal for cleaning furniture, curtains and upholstery

**Crevice Tool** – ideal for cleaning in tight spaces **Upholstery Tool** – ideal for furniture and upholstery

## **OPERATION**

#### **Dry Vacuum Cleaning**





- 1. Ensure the cloth filter is always fitted before the cleaner is used.
- 2. This cleaner can be used with or without a dust bag.
- 3. If using a dust bag please ensure it is fitted properly before use.
- 4. Once the dust bag is full we recommend a new dust bag be fitted.

#### **Wet Vacuum Cleaning**

- 1. Ensure the cloth filter and dust bag is removed before the cleaner is used.
- 2. Clean the tank after each use. Avoid leaving dust or dirty water in the tank.
- 3. Wipe the machine inside and out from time to time, using only luke warm water. Before use always examine the power cable for cuts and/or damage. Follow Maintenance Instructions.
- 4. Wet pick up accessories should be washed periodically.



### **MAINTENANCE**

ATTENTION: DISCONNECT FROM MAINS POWER SUPPLY BEFORE DOING ANY MAINTENANCE WORK. IF PROPER CARE IS TAKEN TO MAINTAIN YOUR CLEANER, MOTOR MAINTENANCE IS UNNECESSARY. HOWEVER WE RECOMMEND THAT YOUR CLEANER IS SERVICED ONCE A YEAR.



#### **Cleaning the Tank**

1. Disconnect the latches on the side of the cleaner and remove the canister lid.



 Remove the cloth filter and clean by brushing off dirt and dust. The cloth filter can also be washed with luke warm water. Dry by airing. Ensure the filter is completely dry before re-using.

# **TROUBLESHOOTING**

TROUBLE	POSSIBLE CAUSE	REMEDY
Suction weakens or cleaner runs hot	Clogged filter	Brush dirt from filter. If condition continues, change filter.
	Air leak	Check all fittings for tight fit (floor tool, hoses, etc.). Check that tank cover is sealed properly.
	Obstruction in hose or floor tool	Check floor tool, hose, etc. for obstructions, and remove if present.

# **CUSTOMER CARE**

For customer service or product enquiries please contact 1800 815 270

PRODUCT NUMBER	PRODUCT DESCRIPTION
32410055	Dust Bag
33400029	Cloth Filter
31110013	Combination Floor Brush (36mm)
31110127	Wet Pick-Up Floor Tool (36mm)
31120071	Crevice Tool (36mm)
31130062	Dusting Brush (36mm)

#### Conditions of warranty



Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled, subject to the provisions of the Australian Consumer Law, to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or

warranty
war complete statement of your legal rights as a consumer.

One Year Repair or Replacement Warranty One Year Repair or Replacement Warranty Your Pullman cleaner has a one year parts and labour warranty against product defects and failures when the product is used in accordance with these instructions and the terms and conditions of this warranty statement. In the unlikely event that your cleaner proves to be faulty within 1 year from the date of purchase due to workmanship or materials only, we will repair or replace it subject to the terms and conditions of this guarantee.

#### **Terms and Conditions:**

In addition to the rights and remedies that you have under the Australian Consumer Law or any other applicable law and without excluding such rights and remedies warranty against defects:

- 1. The Goods are designed to withstand the rigours of normal use and are manufactured to the highest standards using the highest quality components. Whilst unlikely, if, during the first 12 months from their date of purchase from the Supplier (Warranty Period), the Goods prove defective by reason of improper workmanship or materials and none of your statutory rights or remedies apply, we will repair or replace the Goods, subject to the terms and conditions of this warranty.
- When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions details, as missed or lautier to follow the instructions makes this warranty void. In the event of service or advice being needed, please contact International Cleaning Solutions Pty Ltd, ACN 119 462 798, Level 1, Building 2 Brandon Business Park, 530 Springvale Road, Glen Waverley, VIC 3150. Customer Care: 1800 815 270.
- This cleaner is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void this warranty.

- This warranty does not apply to accessories and consumables including dust bags and filters, unless defective in manufacture. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.
- This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. This warranty does not cover items damaged by normal wear and tear including but not limited to chips, scratches, abrasions, discolouration and other minor defects, where the damage has negligible effect on the operation or performance of the Goods.
- We are unable to accept responsibility under this warranty for any repair work not carried out by an authorised International Cleaning Solutions Service Agent or from the use of non-genuine parts.
- The decision to repair or replace the deaner is at the sole discretion of International Cleaning Solutions Pty Ltd. If International Cleaning Solutions Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost. Even when we do not have to repair or replace the Goods, we may decide to do so anyway. In some cases, we may decide to do so anyway in some cases, we may decide to do so anyway and some sessions and the solutions of product of our choosing. All such decisions are at our absolute discretion.
- All such replaced or substituted Goods continue to receive the benefit of this Additional Warranty for the time remaining on the original Warranty Period.
- 9. If proof of purchase cannot be provided at the time of a varranty claim or service, any work carried out on the cleaner is chargeable.
- 10. This warranty is limited to repair, replacement or substitution only. As far as the law permits, we will not be liable for any loss or damage caused to property or persons arising from any cause whatsoever and shall have no liability for any incidental, consequential or special damages.
- 11. This warranty is only valid and enforceable in Australia.

#### Making a Claim:

In order to claim under this Warranty you must immediately cease using the goods and return to the store in which the Goods were purchased from or telephone us on 1800 815 270 in Australia within the Warranty Period. You will be asked for details of the Goods, a description of the defect and your personal details.

All returned Goods must be accompanied by satisfactory proof of purchase, the date and place of purchase and identifies product. It is best to provide a legible and unmodified receipt



**OUALITY CLEANING SOLUTIONS** 

#### International Cleaning Solutions Pty. Ltd.

ACN 119 462 798

Level 1, Building 2, Brandon Business Park 530 Springvale Road, Glen Waverley, Victoria 3150

Pullman is a registered trademark.

Contact International Cleaning Solutions Pty. Ltd. for your nearest authorised service centre on 1800 815 270.

customerservice@godfrevs.com.au