Robot Vacuum Cleaner

Edge Cleaning Side Brushes

Cliff Sensor, Cordless and Lightweight

Includes Additional Accessories
Batteries not included. Remote control - 2 x AAA size battery required.
Virtual Wall - 2 x D size battery required per wall.
3240 Robot

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your vacuum cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Features:
1. Infrared Sensor
2. Battery Life Indicator (left light on = power low, right light on = charged)
3. Easy Grab Handle
4. Operating Buttons
5. Side Brush
6. Removable Dust Bin
7. Charge Indicator (light on = charging)
8. Battery Charger Socket
9. Power Switch
10. Virtual Wall Unit
11. Mains Power Adaptor
12. Rechargeable Battery Pack (installed)
13. Spoon
14. HEPA Filter
15. Remote Controller
16. Cleaning Brush

Specifications:
Voltage: 14.4V
Input of charging base: 24V 1A

Please contact Hoover Customer Care 1300 360 845, NZ (09) 263 7573 to find your local spare parts provider.
Robot Vacuum

- Infrared sensor
- Easy to grab handle
- Left battery life indicator
- Right battery life indicator
- Operating buttons
- Removable dust bin

- Sensors
- Rechargeable battery (not shown)
- Side brush
- Main brush
- HEPA filter
- Vacuum inlet lid
- Battery charger socket
- Power switch
- Charge indicator light
Virtual Wall Unit

Power indicator
Power switch
Range selector switch
Infrared wave emitter

The Virtual Wall Unit has three setting options to choose from depending on the size of the room.

CAUTION! Do not use the infrared wave emitter to point at the eyes!
Before you Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer’s warranty if used inappropriately.

Please read these instructions thoroughly
This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important
Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:

1. *Do not* operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.

2. Before inserting the plug into the wall, make sure your hand is dry.

3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.

4. When you want to pull the plug from the wall, *do not* use the power cable, gently pull the plug from the power socket.

5. *Do not* use vacuum cleaner to pick up water or liquids.
Safety Precautions & Warnings

WARNING:
Electricity can be extremely dangerous. This appliance is powered by rechargeable Ni-CD batteries. Please ensure the voltage marked on the mains power adaptor is suitable for connection to standard mains power outlet voltage.

REMINDERS:
1. Always store the appliance indoors. Do not use outdoors or expose the appliance to the elements, humidity or heating sources (oven, fireplace, wet floor).
2. Do not expose the Robot or accessories to excessive heat/cold (Keep between 0-30°C).
3. Do not drop the Robot or use any accessory if it has been dropped, damaged, left outdoors or dropped in water.
4. Never unplug or pull the mains power adaptor by the power cord.
5. Never pick up matches, hot ash, cigarette ends, or sharp objects.
6. Do not spray with, or pick up flammable liquids, cleaning fluids, aerosols, or their vapours, as this may increase the risk of fire/ explosion.
7. Do not continue to use your Robot if it appears to be faulty. If the mains power adaptor power cord is damaged, stop using it IMMEDIATELY: to avoid a safety hazard, only an authorised Godfrey’s Service technician must replace the Power Cord.
8. This Robot is for use on wooden flooring, rubber, ceramic tile, linoleum and short pile carpet.
9. Do not use to clean stairs.

Safety with children, the elderly or infirm:
This cleaner is not a toy.
Do not let children play with the appliance or its controls. Please supervise the use of the appliance by older children, the elderly or the infirm.
## Safety Precautions & Warnings

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>Don’t use other chargers only the one supplied with the unit or it may cause product damage, electric shock or fire due to high voltage.</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Don’t touch high-voltage power cable of the electric appliance with your hands or it may cause electric shock.</td>
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<tr>
<td></td>
<td>Don’t twist clothes or any part of the body (head, finger, etc.) into the brush or wheel of the Robot, or it may cause personal injury.</td>
</tr>
<tr>
<td>ATTENTION</td>
<td>Insert the power cable of the charger well or it may cause electric shock, short circuit, smoking or fire.</td>
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<tr>
<td></td>
<td>Don’t forget to turn off the power while transporting or storing the cleaner for long or the battery may be damaged.</td>
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<tr>
<td></td>
<td>Check that the charger and socket are connected well, or it may cause charging failure or even fire.</td>
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<tr>
<td></td>
<td>Please use the cleaner cautiously in the presence of children to avoid frightening or harming them.</td>
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<tr>
<td></td>
<td>Don’t allow the cleaner to suck up any water or other liquids to avoid damage to the product and harm to yourself.</td>
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<tr>
<td></td>
<td>Don’t use the cleaner outdoors, or it may cause damage to the product.</td>
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<td></td>
<td>Don’t leave movable threads, wire and other objects with the length of more than 150mm on the ground or the brush may be entangled.</td>
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<tr>
<td></td>
<td>Remove all easily damaged objects (including luminous objects, fabrics, glass bottles, etc.) before using, or it may cause damage to these objects or affect the use of the cleaner.</td>
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<tr>
<td></td>
<td>Don’t stand or sit on the cleaner, or it may cause damage to the cleaner or personal injury.</td>
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<td>Don’t use the cleaner on small tables and chairs or other small spaces, otherwise the cleaner may be damaged.</td>
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<tr>
<td></td>
<td>Don’t use the cleaner in commercial places, or the cleaner may be damaged by excessive use.</td>
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<tr>
<td></td>
<td>The cleaner is not for use by the disabled (people with physical or mental handicap) or children. Users of the cleaner should read the manual before operating the unit.</td>
</tr>
</tbody>
</table>
Assembly

Infrared Remote Control

The cleaner can be controlled manually using the infrared remote control. The three setting keys are the same as the ones that are on the unit. The direction keys can operate the cleaner to work in different directions.

a. The P key is for powering on/off. When the robot is working, press the P key, cleaner will stop working.

b. When the virtual wall and remote control are used in the same area, as they all use the infrared signal, this may lead to temporary failure of the remote control, you may operate the remote control after turning off the virtual wall or when the unit is far away from the Virtual Wall.
Instructions for Use

1. Please ensure the battery is fully charged before starting the cleaner.
2. Please ensure any unfixed articles are removed from the floor space before using the cleaner, and ensure that there are no spikes on the edges of the carpet or power cables lying on the floor.
3. Turn on its main power start button, there are three start buttons: Spot, Auto and Turbo, representing three different cleaning modes.

a. **Spot mode (S):**
The cleaner can make repeated screw type cleaning within the scope of 3 feet of diameter, focusing to clean a spot for 4-5 minutes. This mode is applicable for cleaning a room that is dirty in some places.

b. **Auto mode (M):**
The cleaner will automatically clean the room for 30 minutes. This mode is applicable for cleaning small rooms.

c. **Turbo mode (L):**
The cleaner won’t stop running until complete consumption of its power. The working time is excess 60 minutes.
Instructions for Use (continued)

4. If you don’t want your cleaner to clean those areas beyond your desired cleaning area, please place the Virtual Wall Unit at the proper place.

5. When the wrong start button is pressed, the other start switch needs to be pressed twice before cleaning.

6. The maximum working time for the cleaner is about 60 minutes, which can meet the requirements for cleaning a normal room. If the battery power is about to run out, the left battery life indicator will be on, and it will stop working.

**Intelligent Path Judgment**

The Intelligent Robotic Vacuum is self controlled and can avoid any obstruction. It will also change direction before falling down steps.

*CAUTION! Ensure all small objects such as vases, small paper boxes etc are removed from cleaning area. These can be knocked down during cleaning.*
Charging the Battery

Note: The robot will stop operating, with the left battery power indicator on when the battery runs low in power. Please see below recharge procedure.

1. Plug the charger.

2. Plug the charger in charging port of the robot.

3. The charge indicator light will be on.

4. When fully charged, the red indicator light will be off.

5. Remove the charger and power cord.
Helpful Hints

1. The cleaner should be matched with the attached charger. Do not use any other charger and battery to avoid damage to the unit.

2. In order to prolong the life of the battery, it should be charged for 8-9 hours for the first use or when being used again after a long time. It only can reach its best performance after 2-3 cycles of charging and discharging.

3. If the cleaner is switched on but stops after the short music playing, this may mean the battery is low or off and charging is required.

4. Do not use the cleaner on high-pile carpets.

5. Avoid using the cleaner where there are objects such as clothing, power cables, towels, etc. As these things may entangle the brushes of the cleaner.

6. It is good to turn off the power switch after use and must be fully charged if it’s not used for a long time. Take the battery out of the unit and store the battery and unit in a cool, dry place when not in use.
Maintenance

**IMPORTANT!** Ensure the vacuum cleaner is not connected to the power supply when performing any maintenance procedures. Use a damp cloth and mild detergent when cleaning the appliance.

**Emptying the Dust Bin**
1. Turn off the power switch.
2. Press down the bin clip and pull out the dustbin.
3. Empty the dustbin.
4. When inserting the dustbin, press the clip on the bin to facilitate return.

**Cleaning the HEPA Filter**
1. Turn the dustbin upside down.
2. Press the bottom slightly, remove the HEPA filter gently.
3. Clear the dirt on the HEPA filter mesh.
4. Fit the HEPA filter back to the dustbin. Press the clip slightly and put the dustbin back into the cleaner.
Cleaning the Main Brushes of the Cleaner

1. Turn off the power switch and put the clean on a flat surface upside down.
2. Use a cross head screwdriver to remove the fixing screw on the right, and then take out the main brush, rubber brush and brush coupler together.
3. Clean the chamber where the brush is located and the contaminants on the brushes.
4. Wipe out dirt on the metal shaft and bearing of the brush coupler and the brushes (this may not be necessary to do after every use). If necessary, you may add a little lubricant to it.
5. Put the brush coupler and brushes back and tighten the screw.
Maintenance (continued)

Cleaning the Vacuum Inlet Lid
1. Turn off the power switch; turn the cleaner upside down on flat surface.
2. Remove the vacuum inlet lid out as per following drawing.
3. Clean the vacuum inlet lid and the fan-shaped mechanism to ensure good ventilation.
4. Guide the hinge tabs on the vacuum inlet lid back into their holes carefully.

CAUTION! Please open the vacuum cover as shown:
1. Pressing the board as No.1;
2. Pushing the buckle slightly as No.2;
3. Rotate it up as No.3.
Replacing the Side Brush

The side brush is a consumable and will wear out over time.

1. Screw out the two screws.
2. Turn the side brush to the extent that the screwdriver can be inserted, loosen the screen, take off the old brush and replace with a new one.
3. Install the side brush and bottom housing in adverse order.
# Troubleshooting

## Problems and Solutions

If you come across a problem, please use the checklist of troubleshooting tips before ringing Hoover Customer Care.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaner is falling down stairs (ie: not changing direction when stairs are sensed).</td>
<td>Wipe away the dust for the probe at the bottom of the front plate with a dry cloth.</td>
</tr>
<tr>
<td>Cleaner stops running and all indicators are on during cleaning.</td>
<td>Ensure there are no large objects blocking the main brush or the wheels and clean the dust bin if full.</td>
</tr>
<tr>
<td>Cleaner is rotating in the one position abnormally.</td>
<td>Ensure there are no large objects blocking the main brush or the wheels and clean the dust bin if full.</td>
</tr>
<tr>
<td>The virtual wall doesn’t work.</td>
<td>Place the virtual wall unit in the right place. Replace the battery for the virtual wall if the green indicator keeps flashing.</td>
</tr>
<tr>
<td>The battery will not charge.</td>
<td>Check whether the battery is correctly installed and you should hear two sounds when installing the battery.</td>
</tr>
</tbody>
</table>
Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer’s warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Hoover Floorcare Asia Pacific Pty Ltd, Level 1, Building 2 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”

Call Hoover Floorcare with any product queries
Australia 1300 360 845
New Zealand (09) 263 7573
To find out more about our range, visit: www.hoover.com.au
www.hoover.co.nz
email: sales@hooverfloorcare.com.au

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