



User Manual

Carpet Shampooer

SE2000



Carpet Shampooer SE2000

Features

- ① Water Release Trigger
- ② Cable Reel Hook
- ③ Power Cable and Plug (not shown)
- ④ Clean Water Tank Lever (not shown)
- ⑤ Clean Water Tank
- ⑥ On/Off Switch
- ⑦ Release Pedal (not shown)
- ⑧ Suction Nozzle and Brush
- ⑨ Base
- ⑩ Dirty Water Tank
- ⑪ Dirty Water Tank Handle
- ⑫ Unit Body
- ⑬ Handle

Specifications

Wattage: 700W

Dirty Water Tank Capacity: 2L

Noise Level: <83 dBa

Power Cable Length: 5.8m

Weight: 6.2Kg





INTRODUCTION

Congratulations on the purchase of your new Wertheim carpet shampooer. There are many useful features built into your carpet shampooer and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Due to our program of continuous product improvement and innovation, sometimes the product you buy may differ slightly from the one shown on this product carton/manual.

BEFORE YOU BEGIN

Please read these instructions thoroughly

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household.

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Precautionary measures:



1. Do not operate the carpet shampooer too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. When you want to pull the plug from the wall, do not use the power cable, gently pull the plug from the power socket.

SAFETY INSTRUCTIONS

IMPORTANT! Always switch the appliance off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task.

The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. Never operate the carpet washer cleaner without filters.

1. This appliance is **not** intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. If the power cord is damaged it must be replaced by an authorized service agent or similarly qualified persons.
4. Carpets should be dry vacuumed thoroughly before washing. Use a vacuum cleaner with a power brush for best results.
5. If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.
6. **Do not** run the appliance over the power cable and power socket on the floor.
7. **Do not** place cleaner on stairs or furniture, as it may result in injury or damage Do not handle the plug or carpet washer with wet hands.

SAFETY INSTRUCTIONS (CONT'D)

8. **Do not** put any objects into the openings or operate with the openings blocked. Keep them free of anything that may reduce air flow
9. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
10. **Do not** use this cleaner and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
11. **Do not** use the carpet washer on any glowing, burning or smoking particles.
12. **Do not** use without the solution tank and dirty water tank in place.
13. Turn off all controls before unplugging.
14. **Do not** store cleaner with solution in tanks.
15. **Do not** use to pick up flammable or combustible liquids such as petrol or use in areas where they may be present
16. Only use the cleaning solution provided by Godfreys.
17. **Do not** use any high-foaming solutions as an excessive amount of foam impairs the functioning of the shampooer. If unsuitable cleaning solutions are used, this will void warranty.

FAULTS!

Consult the trouble shooting guide in this manual if your carpet washer fails to operate properly.

Do not continue to use this appliance if it appears to be faulty or the supply cord is damaged. If a fault can't be rectified, please return to the point of purchase.

Caution!

The cleaning head contains electrical connection. The cleaning head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

INSTRUCTIONS FOR USE

Before You Begin Cleaning

IMPORTANT: Do not use the carpet shampooer as a dry vacuum.

Note: Vacuum carpet thoroughly. Use a vacuum cleaner with a powerbrush for best results.

Note: Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

1. For heavily soiled areas, additional applications may be necessary.
2. Allow plenty of time for carpet to dry thoroughly.
3. Wipe cleaning solution from woodwork and wood to prevent any damage.
4. Try not to walk on carpet until it is completely dry.
5. After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a powerbrush.
6. Before cleaning, determine an exit path, making sure not to walk over previously cleaned areas.

Check for Colour Fastness

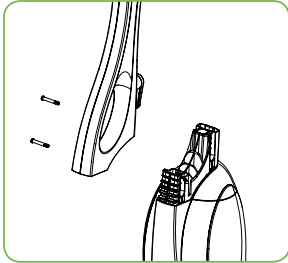
Before cleaning the carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area of carpet in a closet. Gently rub the cloth over the carpet. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet.

INSTRUCTIONS FOR USE

Assembling Your Cleaner



THE APPLIANCE SHOULD BE SWITCHED OFF AND DISCONNECTED FROM THE POWER SUPPLY BEFORE YOU START TO ASSEMBLE.



Attaching the handle to the appliance

1. Take the handle and unscrew both screws from the bottom ends of the handle.

Note: You will need a phillips head screwdriver.

2. Insert the handle onto the adapter of the unit body and screw the screws back into the boreholes.

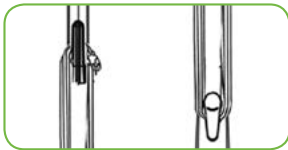
Assembling the Water Tanks



1. Lay the dirty water tank in the base of the unit and fold down the handle of the tank until it audibly engages.



2. Insert the fresh water tank into the unit body. First insert the valve into the round depression on the backside of the appliance and then press the top of the tank against the centrepiece until it audibly engages.



3. Turn the lower hooks of the cable reel downward and wrap the power cable around both hooks of the cable reel.

Filling the Water Tank



1. Hold the fresh water tank by the handle and pull up the unlocking lever. The tank is released from the locking mechanism.
2. Remove the fresh water tank from the appliance.



3. Unscrew the ring cap on the bottom of the tank and remove the valve together with the water hose.



4. Add solution into the tank. **Note:** The dosage of the cleaning solution.

5. Fill the fresh water tank up to the MAX filling line with warm water (max. 38°C). Preferably use distilled water to prevent calcification.



6. Then close the tank using the valve and ring cap.
7. Insert the fresh water tank into the centrepiece.

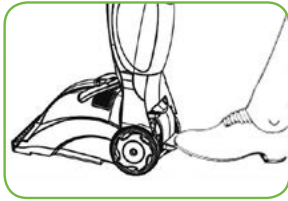
Using the Extractor

IMPORTANT: Never leave the appliance unattended with the power on. Turn off when emptying and filling tanks. Do not oversaturate the carpet.

Note: Cleaning solution may leak out of the shampooer once it is

INSTRUCTIONS FOR USE (cont'd)

deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.



1. Press down the shampooer, unlocking the pedal and set the handle to a comfortable position.
2. Using your foot, press the on/off switch to turn on the appliance.
3. Run the shampooer to a corner of the carpet.
4. Push the shampooer forward along the carpet border and depress the button for emitting the cleaning solution. This will apply and brush the cleaning solution into the carpet. In the process, walk next to the shampooer. Do not step on the wet carpet! Once you have arrived at the other end of the carpet, release the button.
5. Repeat above steps The dirty water will be vacuumed up.
6. Start the next strip slightly overlapping the cleaned carpet strip. Work with even forward and backward movements up to the other edge of the carpet. In the event of stubborn dirt, go over a strip of the carpet several times if necessary.
7. When the dirty water tank is filled to the max fill line, it must be emptied. If you would like to empty the dirty water tank, fill up the fresh water tank or finished cleaning, switch off the appliance by pressing the on/off switch, lay it on the prepared cloth, and bring the handle to the upright position.
Note: Do not store or transport the appliance when liquid is still in the tanks.
8. Remove the power plug from the power socket.

MAINTENANCE



WARNING: Always unplug power cord from electrical outlet before performing any maintenance task on the carpet shampooer.

Emptying the Water Tanks

IMPORTANT: Do not wash filters in the washing machine, hand wash only. Only air dry the filters and do not in use a hair dryer.

Note: Cleaning solution may leak out of the shampooer once it is deactivated. For this reason, have a cloth laid out that you can place the shampooer on after use.

1. Pull up the dirty water tank handle and remove the tank from the base of the appliance.
2. The cap is on the back of the tank. Turn it 90° counterclockwise to open it.
3. Pour out the dirty water and rinse the tank out thoroughly with warm water (max. 38°C).
4. The exhaust air filter is located at the top of the dirty water tank. Press the locking mechanism outward toward the filter and remove the filter mount.
5. Take the filter out of the holder and rinse it off with warm water.
6. Take the protective motor filter out of the main unit and rinse it off with warm water.
7. Pour the leftover cleaning solution out of the fresh water tank and clean the tank thoroughly with warm water.
8. As required, wipe down the appliance with a moist cloth.
9. Let all parts of the appliance (even the brushes on the bottom of the shampooer, dry completely before storing it.

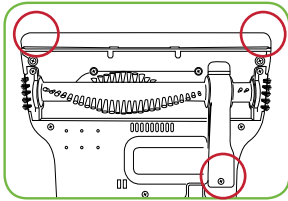
Replace the belt / the roller brush

WARNING: Always unplug power cord from electrical outlet before performing any service on extractor.

Due to the normal wear and tear, the belt may break and the roller brush will

stop working.

Please follow the instruction below on how to replace the belt and the roller brush.



Undo the below three screws. The roller brush and the belt can be removed for replacement.

Caution!

Do not remove any other screws, besides the ones specified in the image above. The cleaning head contains electrical connection. The cleaning head is not a serviceable part. Please return the product to your nearest Godfreys store if the cleaning head is faulty.

TROUBLESHOOTING

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be done by an authorised service agent or qualified technician.

Problem	Cause	Remedy
Reduced spray or no spray.	1. Water tank is empty	1. Refill tank with water and solution
Not picking up cleaning solution.	1. Collection tank not fitted properly. 2. Collection tank is full.	1. Check alignment of the tanks. 2. Empty the tank.

SPARE PARTS

Filter Set (pre motor and exhaust)	32200790
Solution Tank Assembly	33151763
Dirty Water Tank	33151764
Agitating Brush Roll	33787995
Belt	32100179



This warranty on your cleaner commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty. Ltd. Level 1, Building 2, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, AUS: 1800 815 270, NZ: (09) 263 7573, Monday – Friday, 9am-5pm EST. Email: enquiries@wertheim.net.au

The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Electrical Home-Aids Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Trade Practises Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

SAVE TIME, REGISTER WARRANTY ONLINE!
www.wertheim.net.au and www.wertheim.co.nz