

iVac

X20 Stick Vacuum

Swivel Powerhead
Advanced Cyclonic System
Lightweight and Convenient



2-in-1 Cleaning Tool



X20

Congratulations on the purchase of your new i-Vac Stick Vacuum. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual to get the most out of your vacuum cleaner.

Features:

1. On/Off Button & MAX Button
2. Charging Indicator
3. Charging Port
4. Dust Bin Lid Release Button
5. Accessory Holder
6. Rod Release Button
7. Power Head Release Button
8. Powerhead

Accessories:

2-in-1 Cleaning Tool

Specifications:

Voltage: 18.5V DC

Power: 120W

Dust capacity: 500mL

Battery type: 2200mAh Li-ion

Net weight: 2.2Kg

Please contact Godfreys Customer Care Australia on 1800 815 270 or NZ 0800 282 288 to find your local spare parts provider.

Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction manual in a handy place for future reference.

Important

Always switch off the appliance before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to remove the plug from the power socket, do not use the power cable, gently pull the plug from the power socket.



5. Do not use this vacuum cleaner to pick-up water or liquids.

Do not use this vacuum cleaner if the battery pack housing and/or the charger housing is damaged.

Safety Precautions & Warnings

IMPORTANT! Always switch off the appliance before cleaning, when not in use or attempting any maintenance task. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

Read the manual attentively before using the appliance for the first time.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. To prevent electrical shock, do not immerse the appliance, battery, or power plug into water or other liquids.
4. To prevent electrical shock, do not use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use. The power cord and the plug should be in good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. The appliance and charging base are intended for domestic indoor use only.
7. Do not unplug by pulling on the power cord.
8. To unplug, grasp the plug, not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
9. Do not pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
10. Do not handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
11. Extreme caution should be exercised when using the appliance on stairs.
12. Do not attempt to change the attachments while the appliance is switched on. Use only manufacturer's recommended accessories.
13. Do not operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
14. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
15. Do not use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).

15. Never operate or use the appliance without the filters in place.
16. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
17. If the air inlet or Powerhead is blocked, switch off the cleaner straight away. First, clear the blocked object before attempting to start the vacuum cleaner again.
18. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner.
19. Keep openings away from your face and body.
20. Do not use the vacuum cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
21. Never clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
22. Never attempt to make any modifications electrically to the vacuum cleaner and charging base.
23. Always store the appliance and charger indoors in a cool and dry place.
24. Do not pick up water. For dry household use only.
25. Use the electric power head only for vacuuming dust and dry substances in the home.
26. Never run over the power cable with the power head as this may cause damage to the power cable.
27. Never touch the roller brush while the vacuum cleaner is switched on.
28. To prevent unnecessary wear on the power head, keep it moving while in operation.
29. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.

Battery use and care

1. The appliance is only to be used with the charger provided with the appliance.
2. Only charge the battery inside the cleaner or the charging dock. Only use the specifically designated charger to charge the product.
3. When the appliance is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the appliance terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water immediately. If liquid comes in contact with eyes, seek medical assistance.
5. Do not charge or store the appliance outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 4°C but less than 40°C. The charger is for indoor use only.
6. Never attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks, immediately discontinue use and do not recharge.
7. The charger is not a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a Lithium-Ion battery. Do not dispose of the appliance with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. Do not use the charger to charge a non-chargeable battery.
11. This appliance contains battery cells that are non-replaceable.
12. Do not handle battery with wet hands.

Assembly

IMPORTANT! Switch Off the appliance before fitting or removing accessories.



Connecting the Powerhead

Insert the Powerhead into the rod. You will hear a “click” sound when it is securely in place.



Connecting the rod to the unit

During installation of the rod, insert the plug end into the air inlet of the cleaner. Once securely in place, you will hear a “click” sound.



Connecting accessories to the unit

When inserting accessories into the cleaner you will hear a “click” sound when it is securely in place.

To disassemble, press the rod release button on the cleaner and then pull the accessory out from the air inlet.

Instructions For Use



On/Off & MAX Mode

1. Press On/Off button to start the machine.
2. While the vacuum is turned on, press the MAX button to boost the cleaning.

Attention:

It is recommended to charge your product after each use to maintain maximum performance.

Accessories



2-in-1 Cleaning Tool

The 2-in-1 Cleaning Tool can be used to clean in between hard to reach places or in tight spaces.



Carpet



Hard Floors

Powerhead

Ideal for daily cleaning on carpets and hard floors.

NOTE: If the Powerhead is blocked, the motor switches off automatically. If this occurs, switch off the vacuum cleaner. Remove any object that has blocked the Powerhead, and switch on again. If the Powerhead does not start again after cleaning, do not try to dismantle the Powerhead. Please contact your local Godfreys store.

Maintenance



Charging the vacuum cleaner

Insert the charger into the charging port on the vacuum cleaner. When the charging indicator light is flashing in sequence, the vacuum cleaner is being charged.

When the vacuum cleaner battery is fully charged, the indicator will show three lights.

NOTE: Product needs to be charged for 5-6 hours although during the first three applications of use, twelve hours of continuous charging is required.

NOTE: When only one charging indicator light is left, it means the battery is running low and requires charging.

CAUTION! Do not try to open the battery and repair it yourself.

NOTE: As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.

IMPORTANT! Turn off the cleaner before conducting any maintenance tasks. It is recommended to clean the Dust Canister after each use or when dust reaches the Max fill line.



Emptying the Dust Canister

Press the Dust Bin Lid Release button to open the bottom cover of the vacuum to empty the Dust Canister.



Cleaning the Dust Bin Filter and HEPA Filter

Turn the Dust Bin Filter anticlockwise to unlock and release.

To remove the HEPA Filter, turn anticlockwise to unlock and release.

Note: It is recommended to replace the Dust Bin Filter and HEPA Filter every 6 months.

Maintenance (continued)



Cleaning the Roller Brush

The rotating brush must be free of debris for effective cleaning and maximum suction. If a build-up of debris is found around the rotating brush, remove by carefully cutting with scissors.

Spare Parts

Please contact Godfreys Customer Care Australia on 1800 815 270 or NZ 0800 282 288 to find your local spare parts provider.

Part	Part Number
Filter	32201727
Power Adaptor	33201765
Powerhead	33788143
Agitator	33788144

Troubleshooting

Problems and solutions

If you come across a problem, please use the checklist of troubleshooting tips before contacting Godfreys Customer Care.

Fault	Cause	Solution
Cleaner doesn't start	Flat battery	Charge the vacuum cleaner
Reduced suction	The Dust Canister is full of dust	Empty the Dust Canister
	Filter is blocked	Clean or replace the filter
	The air way is blocked	Clear the air way
The charging indicator light fails to turn on during charging ("indicator light is flashing in sequence" indicates the status of charging)	The charger is not fully inserted to the cleaner	Remove the charger from the cleaner and then reinsert the charger to the cleaner again
	The charger is not connected to mains power	Connect the charger to the mains power
Insufficient application time after charging	Insufficient charging time	Fully charge the battery according to the instruction described in the charging section
	Normal discharge reduction in battery	Purchase a new battery

Notes



X20

Cordless Stick Vacuum

Conditions of warranty

Your cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty. Limited, Level 1, Building 3, Brandon Office Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270 (AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty. Limited. If Electrical Home-Aids Pty. Limited decide to repair or replace the cleaner, it will do so at its own cost.

Electrical Home-Aids Pty. Limited is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty. Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



**Call Godfreys Customer Care
with any product queries**

Australia 1800 815 270

New Zealand 0800 282 288

To find out more about our range,
visit: www.godfreys.com.au

www.godfreys.co.nz

email: customerservice@godfreys.com.au