



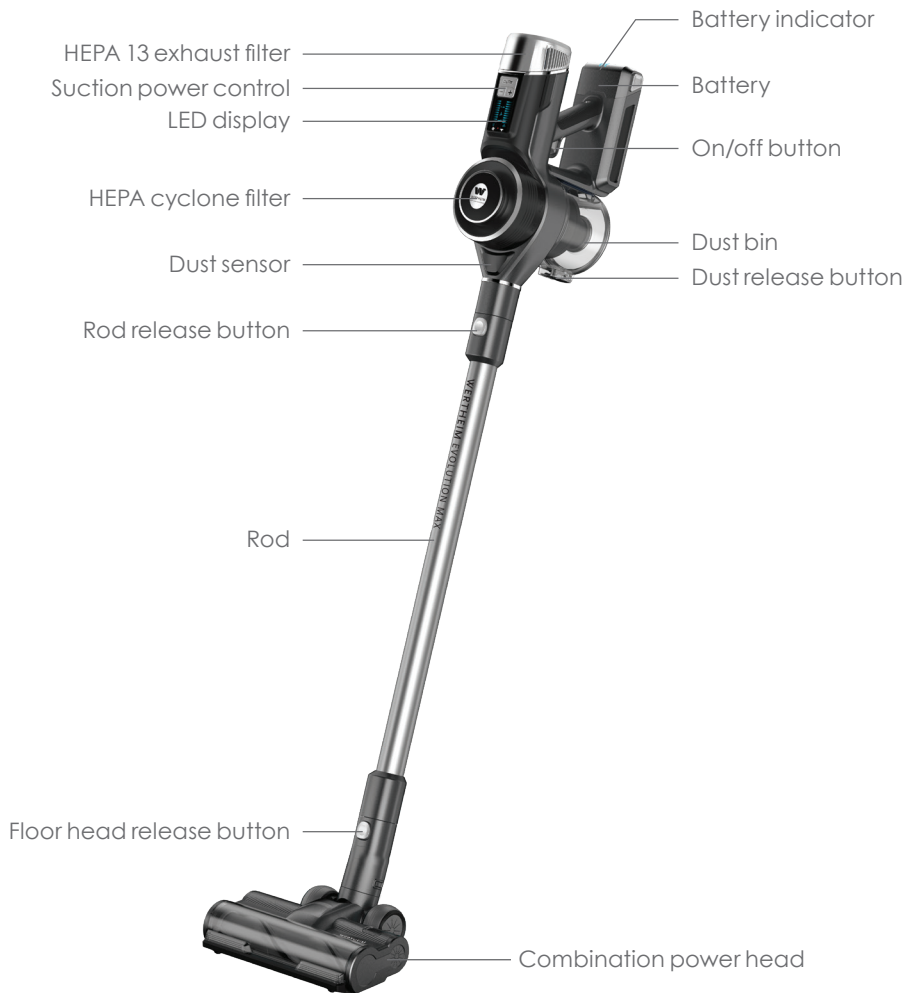
# Evolution MAX

**THE SUPERIOR**  
STICK VACUUM



Evolution MAX

# Features



## What's in the box



Hard floor  
power head



Combination  
power head



Mini  
motorised brush



Crevice tool



Extension hose



Elbow connector



2-in-1 brush



Long dusting brush



Charger adaptor  
charging dock(not shown)



2 Batteries



## INTRODUCTION

Congratulations on the purchase of your new Wertheim Evolution MAX Stick Vacuum. There are many useful features built into your Stick Vacuum. We recommend that you carefully read this instruction manual to take the best advantage of these features.

## Specifications

**Battery Voltage:** 25.9V

**Battery Type:** 2500mAh Lithium-ion

**Max Machine Power:** 300W

**Dust Bin Capacity:** 0.5L

**Net Weight:** 3.1Kg (with 1 battery and main power head)

**Runtime:** up to 100 minutes\*

**Charge Time:** 4-5 hours

\*Applies to low mode using the crevice tool, across two batteries.

## BEFORE YOU BEGIN

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring, walls and fabrics.

This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

### **Please read these instructions thoroughly**

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

### **Important**

Always switch off the cleaner before cleaning, when not in use, attempting any maintenance task, fitting or removing accessories. The charger adapter must only be connected to an ac power supply at the voltage shown on the rating label. This cleaner should only be charged with the charger provided. This cleaner should only be used for its intended purpose as described in these instructions.

## PRECAUTIONARY MEASURES:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to remove the plug from the power socket, **do not** use the power cable, gently pull the plug from the power socket.



5. **Do not** use this vacuum cleaner to pick-up water or liquids.

**Do not use this vacuum cleaner if the battery pack housing and/or the charger housing is damaged.**

# SAFETY INSTRUCTIONS

**IMPORTANT! Always switch off the vacuum cleaner before cleaning, when not in use or attempting any maintenance task. The charger must only be connected to an AC power supply at the voltage shown on the rating label. This vacuum cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.**

When using your vacuum cleaner, basic precautions should always be observed, including the following:

1. This vacuum cleaner is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the vacuum cleaner by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the vacuum cleaner.
3. To prevent electrical shock, **do not** immerse the vacuum cleaner, battery or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cable before use, the power cable and the power adapter should be in a good condition and must not be damaged. If the power cable or the charger adaptor is damaged or defective, it must be replaced.
6. The vacuum cleaner and charger are intended for domestic indoors use only.
7. **Do not** unplug the charger by pulling on the power cable. To unplug, grasp the power adapter, not the power cable and gently pull the power adapter from the power socket.
8. **Do not** handle or operate the vacuum cleaner with wet hands. Follow electrical safety precautions at all times.
9. **Do not** attempt to change the attachments while the vacuum cleaner is switched on. Use only manufacturer's recommended accessories.
10. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.

11. **Do not** use the vacuum cleaner to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
12. **Do not** use the vacuum cleaner to pick up toxic materials (i.e. chlorine, bleach, ammonia).
13. **Never** operate or use the vacuum cleaner without the filters in place.
14. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
15. If the air inlet or floor head is blocked, switch off the vacuum cleaner straight away. Clear the blocked object before attempting to start the vacuum cleaner again.
16. Before carrying out any maintenance or cleaning the filters, always switch off the vacuum cleaner.
17. Keep openings away from your face and body.
18. **Do not** use the vacuum cleaner if it is damaged or broken. If connection cables are damaged, have them replaced immediately.
19. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
20. **Never** attempt to make any modifications to the vacuum cleaner and charger.
21. Always store the vacuum cleaner, battery and charger indoors in a cool and dry place.
22. **Do not** use the vacuum to pick up water or liquids. This vacuum cleaner is for dry household use only.
23. Use the electric power head only for vacuuming dust and dry substances in the home.
24. **Never** run over the power cable with the power head, as this may cause damage to the power cable.
25. Keep your hands away from the roller brush while the vacuum cleaner is switched on.
26. To prevent unnecessary wear on the power head, keep it moving while in operation.
27. Damage caused by improper use or by not observing the instructions in this manual will void the warranty.



## Battery use and care

1. The vacuum cleaner is only to be used with the charger provided with the vacuum cleaner.
2. Only charge the battery inside the cleaner or the charging dock. Only use the specifically designated charger to charge the product.
3. When the vacuum cleaner is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the vacuum cleaner terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water immediately. If liquid comes into contact with your eyes, seek medical help immediately.
5. **Do not** charge or store the vacuum cleaner outdoors or inside the car. Only charge or store the battery in a dry indoor area where the temperature is more than 20°C but less than 35°C. The charger is for indoor use only.
6. **Never** attempt to open the battery for any reason. If the plastic housing of the battery casing breaks or cracks, immediately discontinue use and **do not** recharge.
7. The charger is not a serviceable part.
8. Before disposal of your battery, fully discharge your battery by running the product until it stops.
9. The cleaner contains a li-ion battery. **Do not** dispose the vacuum cleaner with your local garbage. Contact your local council for instructions on how to safely dispose of the battery.
10. **Do not** use the charger to charge a non-chargeable battery.

# ASSEMBLY

**Important! Always remove the power plug from the power supply before assembly.**



1. Insert the charger stand rod into the charger base. Ensure that the rod is inserted securely into the charger base.



2. Place the charging dock onto the top of the charger stand rod. Push gently to ensure the dock is secure.

**IMPORTANT! The cleaner must be placed in the charging dock with the rod and power head connected. Placing just the main unit into the charging stand will cause the charging dock to fall over, which may damage the cleaner.**



3. Insert the power head into the rod. You will hear an audible "click" sound when it is securely in place.



4. Insert the rod into the air inlet of the cleaner. You will hear an audible “click” sound when it is securely in place.



### Installing and removing the battery

1. Insert the battery into the cleaner until it clicks into place.
2. To remove the battery, press both battery release buttons and gently remove.

**Important! Always remove the battery from the vacuum cleaner before fitting or removing accessories.**



### Store battery on charger base

1. The second battery can be stored and charged simultaneously in the dock on the charger base. If both the cleaner and the second battery are connected to the charging stand, the battery in the cleaner will be charged first, followed by the second battery.



### Battery indicator light:

1. When all three lights on the battery are off, the battery requires charging.
2. When all three lights are on, the battery is fully charged.
3. When the lights are flashing, the battery is charging. The number of flashing lights corresponds to the amount of charge in the battery.

# INSTRUCTIONS FOR USE



## On/off button

1. Press the on/off button to turn the cleaner on or off. Once turned on, the vacuum cleaner will enter continuous mode and will run without the button being held down.



## Auto mode

1. Press the 'auto' button to enter auto mode. While in auto mode, the cleaner will automatically adjust the suction power to match the amount of dust detected.



## Suction control buttons (+/-)

1. Press the '+' button to increase suction power and the '-' button to decrease suction power. This will disable auto mode.



## Charging via the charging dock

1. Ensure that the charger adapter is plugged into the charging dock.



2. Insert the cleaner into the charging dock. To charge the second battery insert the battery into the charging dock, as shown.



3. While the cleaner is charging, the battery indicator lights will flash. The number of flashing lights corresponds to the amount of charge in the battery. When the battery is fully charged, the indicator will show three solid lights.

**CAUTION! If the machine is not connected to the rod and floor head while charging, it may fall over and cause damage.**



### Charging via the stick vacuum

1. Insert the charger adaptor into the charging port on the cleaner. While the cleaner is charging, the battery indicator lights will flash. The number of flashing lights corresponds to the amount of charge in the battery. When the battery is fully charged, the indicator will show three solid lights.

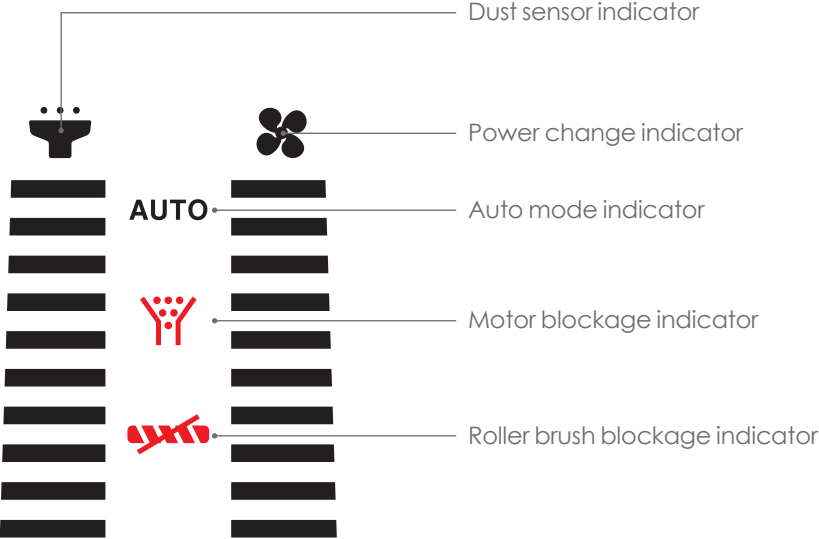
**Note: the battery charge time is between 4-5 hours. When the battery indicator lights are off, the battery requires charging. As a safety precaution, the vacuum cannot be switched on while the vacuum is charging.**

**Caution! Do not try to open the battery and repair it yourself.**



**Warning! The charger has been specially designed to charge the Wertheim Evolution MAX Stick Vacuum. Do not use any other charger.**

# LED DISPLAY



# TOOLS & ACCESSORIES

**Important! Ensure that the cleaner is switched off before fitting or removing accessories.**



## Hard floor power head

Ideal for thoroughly cleaning hard floors.



## Combination power head

Ideal for daily cleaning on multi surfaces, especially carpets.



## Mini motorised brush

Ideal for picking up pet hair from furniture and upholstery.

### Safety precautions:

1. Keep hair, hands and feet away from rotating brushes while any motorised brush or power head is running.
2. **Do not** run the motorised brushes or power heads over electric cables and string.
3. **Do not** use motorised brushes or power heads on pets.
4. If children are present, make sure to turn the vacuum off when leaving motorised brushes or power heads unattended.
5. **Do not** attempt to service or unplug motorised brushes or power heads while the vacuum is running.



### **Extension hose**

Ideal for flexible cleaning in hard to reach places.



### **Elbow connector**

Ideal for cleaning at unconventional angles.



### **Crevice tool**

Ideal for cleaning in crevices, corners and hard to reach places.



### **Long dusting brush**

Ideal for dusting hard to reach places.



### **2-in-1 brush**

Ideal for gentle dusting without scratching surfaces.



# MAINTENANCE

**Important! Always remove the battery from the cleaner before performing any maintenance.**



## Emptying the dust bin

1. Disconnect the rod from the cleaner.
2. Hold the cleaner over a rubbish bin and press the dust release button to open and empty the dust bin.



## Replacing the cyclone separator

1. Hold the cleaner over a rubbish bin and twist the dust bin anti-clockwise to remove it.
2. Following the direction of the arrow, twist the cyclone separator and remove it from the cleaner.
3. Replace the cyclone separator with a new one. Place the dust bin back onto the cleaner and twist it clockwise until the dots line up and it clicks into place.





### Cleaning the HEPA cyclone filter

1. Pull the filter unit from the cleaner.
2. Following the arrow, twist the cyclone filter and remove it.
3. Place the filter unit back into the cleaner, lining up the clips on each side with the grooves inside the cleaner.

**It is recommended to replace the filters every 6 months or when the filters are soiled with dirt.**



### Cleaning the HEPA 13 exhaust filter

1. Twist the filter cap anti-clockwise to remove it from the cleaner.
2. Following the arrow, twist the exhaust filter and gently pull it out of the filter cap.
3. Replace with a new one and place the filter cap back onto the cleaner, twisting clockwise until it clicks into place.

**It is recommended to replace the filters every 6 months or when the filters are soiled with dirt.**





### Cleaning hard floor power head

1. Disconnect the power head from the rod.
2. To release the brush roller from the power head, use a flat head screwdriver (not supplied) to turn the screw and unlock the cover.
3. Lift the small cover to access the brush roller.
4. Lift out the brush roller from the power head.
5. If a build-up of debris is wound around the brush roller, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.
6. To replace, reverse steps 2 - 4. Ensure the brush roller clicks into position when placed back into the power head.



### Cleaning combination power head

1. Disconnect the power head from the rod.
2. To release the brush roller from the power head, press the 'push' button and twist the side cap clockwise. Gently pull the roller from the power head.
3. If a build-up of debris is wound around the brush roller, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.
4. To replace, carefully slide the brush roller back into place. Push the side cap down and twist it anti-clockwise simultaneously until it clicks into place.



### **Cleaning mini turbo brush.**

1. Disconnect the mini turbo brush from the cleaner.
2. To release the roller brush from the mini turbo brush, use a flat head screwdriver or coin (not supplied) and turn the coin to unlock the cover.
3. Lift the small cover to access the roller brush.
4. Lift the roller brush from the motorised brush.
5. If a build-up of debris is wound around the roller brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.
6. To replace, reverse steps 2 - 4. Ensure the roller brush clicks into position when placed back into the mini turbo brush.



# TROUBLESHOOTING

Servicing should be performed by an authorised service agent or qualified technician.

Contact Wertheim Customer Service for your nearest authorised service agent on 1800 815 270 (AUS), 0800 282 288 (NZ).

<b>FAULT</b>	<b>CAUSE</b>	<b>SOLUTION</b>
Cleaner doesn't start	<ul style="list-style-type: none"><li>- Flat battery</li></ul>	<ul style="list-style-type: none"><li>- Charge the vacuum cleaner</li></ul>
Reduced suction	<ul style="list-style-type: none"><li>- The dust canister is full of dust</li><li>- Cyclone separator is blocked</li><li>- The air way is blocked</li></ul>	<ul style="list-style-type: none"><li>- Empty the dust canister</li><li>- Clean or replace the cyclone separator</li><li>- Clear the air way</li></ul>
Insufficient application time after charging	<ul style="list-style-type: none"><li>- Insufficient charging time</li><li>- Normal discharge reduction in battery</li></ul>	<ul style="list-style-type: none"><li>- Fully charge the battery according to the instruction described in the charging section</li><li>- Purchase a new battery</li></ul>
The charging indicator light failed to turn on during charging	<ul style="list-style-type: none"><li>- The cleaner is not connected to the charger adapter</li><li>- The cleaner is connected to a wrong charger</li></ul>	<ul style="list-style-type: none"><li>- Connect the cleaner to the charger adapter</li><li>- Check that the charger model number is ZD12D260050AU</li></ul>

# TROUBLESHOOTING

 Roller brush jammed indicator is on during operation.	The roller brush is jammed.	Turn off the cleaner and remove the battery, then follow the maintenance procedures in this manual to clean the roller brush.
 Air blockage indicator is on during operation.	The suction is blocked.	Turn off the cleaner and remove the battery, then follow the maintenance procedures.

# SPARE PARTS

Charging adaptor	33202013
Battery	33202011
Pre Motor Filter	32201826
Exhaust Filter	32201827



Your Wertheim cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed,

please contact Electrical Home-Aids Pty Ltd, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley, Victoria, 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd. If Electrical Home-Aids Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Wertheim Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

[www.wertheimcleaning.com.au](http://www.wertheimcleaning.com.au)  
[www.wertheim.co.nz](http://www.wertheim.co.nz)



**Electrical Home-Aids Pty. Limited**

ABN: 62 007 539 577

Brandon Office Park, Building 3, First Floor,  
530-540 Springvale Road,  
Glen Waverley, Victoria, 3150

 [wertheimcleaning.com.au](http://wertheimcleaning.com.au)  
[wertheim.co.nz](http://wertheim.co.nz)

 [enquiries@wertheim.net.au](mailto:enquiries@wertheim.net.au)