

# Bagless Vacuum Cleaner with Deep Cleaning Turbo Head

**Performance HEPA Filtration**

**Multi-Cyclonic Technology**



paws & claws



# Paws & Claws

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

## Features:

1. Handle
2. Air Relief Valve
3. Hose
4. Telescopic Tube
5. On/Off Button
6. HEPA Filter (in the wheel)
7. Turbo Head
8. Cable Rewind Button (not shown)
9. Dust Bin
10. Machine Base

## Accessories:

11. Crevice Tool
12. Dusting Brush
13. Accessory Holder
14. Combination Floor Head

## Specifications:

**Pmax:** 1600W, **Pnom:** 1500W

**Dust Capacity:** 2L

**Noise Level:** 76dBa

**Rod:** Telescopic

**Power Cable Length:** 7.6m

**Model:** 3016

**Hose Length:** 1.5m

**Gross Weight:** 9.2kg

**Net Weight:** 6.8kg



Class II double insulated.



Indoor use only.



Read Instructions before use.

**Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.**

Hoover® trademark is a registered trade mark of Techtronic Cordless GP and is used under licence.

# Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

## Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

## Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

## Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.

5. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.



# Safety Precautions & Warnings



**IMPORTANT!** Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and **must not** be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. Ensure the wall outlet and appliance is switched off before unplugging.
7. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
8. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.

# Safety Precautions & Warnings

11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the hose inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters. Always switch off the wall outlet, vacuum cleaner and then disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water, dry household use only.
29. Damage caused by improper use or by **not** observing the instructions in this manual will void warranty.



# Assembly

**WARNING! Always switch off the cleaner before fitting or removing accessories.**

## Assembling the vacuum cleaner



1. Insert the flexible hose into the hose inlet of the vacuum. Press until it clicks into position.  
Remove by pressing the two buttons and gently pull to release the flexible hose.



2. Gently insert the handle into the telescopic tube and push until it is locked into place.



3. Place the turbo head onto the floor and gently insert the telescopic tube into the turbo head. Push until it is locked into place.



1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.

**Never extend the power cord further than the yellow mark.**



2. Press the On/Off button to switch the vacuum on.



3. Press the On/Off Button to turn off the vacuum.

Unplug the power cable from the power supply.

To rewind the power cable, press the cable rewind button with one hand and guide the cable with the other hand to ensure that it does not whip causing damage to the cable.





# Accessories



## Turbo Head

Turbo head for pet hair removal on carpets and rugs.

### Safety Precautions

1. Keep hair, hands and feet away from the rotating brush while the turbo head is operating.
2. The turbo brush will operate whenever it is connected to a running vacuum. If children are present, do not leave the vacuum unattended.
3. Do not attempt to service or unclog the turbo brush while the unit is running.



Carpet



Hard Floors

## Combination Floor Tool

This multi purpose combination floor tool easily switches from a carpet cleaning tool to a hard floor cleaning tool.



## Crevice Tool

Eliminates dust from hard to reach places such as from corners and in between cushions.



## Dusting Brush

Cleaning blinds, bookshelves and lampshades is made easy with this dusting brush.

# Maintenance



**IMPORTANT!** Before carrying out any maintenance service or cleaning the filters. Always switch off the wall outlet, vacuum cleaner and then disconnect the plug from power supply.

## Vacuum Cleaner Storage

When not in use, ensure that the cleaner is disconnected from to the power supply and that the cable is fully retracted.

## Emptying the Dust Bin



1. Press the Dust Bin Release Button to remove the dust bin from the cleaner.

**Note: the dust bin should be emptied before dust and debris reaches the “MAX” line.**



2. Hold the dust bin over a rubbish bin and press the Dust Release Button to empty the dust bin.



3. Turn dust bin lid anti-clockwise to open.





4. Turn the filter cone anti-clockwise to clean.
5. Hold the dust bin over a rubbish bin and press the Dust Release Button to empty the dust bin.

## Cleaning and Replacing the Pre-Motor Filter



**IMPORTANT!** Before carrying out any maintenance service or cleaning the filters. Always switch off the wall outlet, vacuum cleaner and then disconnect the plug from power supply.



**Caution:** To avoid damaging the dust bin remove the dust bin from the cleaner before cleaning or replacing the dust bin filter.

1. Turn the dust bin lid to access the Pre-Motor filter.



2. The filter can be cleaned using lukewarm water. Alternatively, the filter can be replaced with a new filter.

**Caution:** Ensure that the filter is dry before reinstalling back into the cleaner.

**Note:** It is recommended to replace the filter every 6 months or when it becomes visibly dirty.

Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.

## Cleaning and Replacing the Exhaust HEPA Filter



The exhaust HEPA is installed behind the exhaust grill. This HEPA filter is washable. When dust or dirt is visible on the surface of the HEPA filter, the filter should be replaced or washed with lukewarm water to maintain efficient suction.

**Note: It is recommended to replace the HEPA filter every 6 months or when it becomes visibly dirty.**



Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.



# Troubleshooting

## Problems and Solutions

Please contact Godfreys customer support and service hotline Australia on 1800 815 270 or New Zealand on 0800 282 288 to find your local spare parts provider.

<b>Fault</b>	<b>Cause</b>	<b>Solution</b>
Motor does not start.	No power.	Check cable, switch, plug and socket. If still inoperative, contact service agent.
Suction force gradually decreases or appliance is overheating.	Filters are dirty. Hose or telescopic tube is blocked.	Clean or replace filters, remove objects from hose and telescopic tube.

# Spare Parts

<b>Part</b>	<b>Part Number</b>
Hose	31221060
Rod	31300855
Filter Set (dust bin filter + ex HEPA filter)	32201910
Dust Bin Assembly	33158025
Combination Floor Head	31155760
Turbo Head	31155544







# paws & claws 3016

## Bagless Vacuum Cleaner with Deep Cleaning Turbo head

### Conditions of warranty

Your Hoover Paws & Claws, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Electrical Home-Aids Pty Limited ABN 62 007 539 577. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Hoover Paws & Claws must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Hoover Paws & Claws is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Hoover Paws & Claws, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Hoover Paws & Claws and contact Electrical Home-Aids Pty. Limited, Brandon Office Park, Building 3, First Floor, 530-540 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270 (AUS) or 0800 282 288 (NZ), Monday-Friday 9am-5pm AEST or [customerservice@godfreys.com.au](mailto:customerservice@godfreys.com.au).

The decision to repair or replace the cleaner is at the discretion of Electrical Home-Aids Pty. Ltd depending on the circumstances and requirements of any applicable law. If Electrical Home-Aids Pty. Ltd decide to repair or replace your Hoover Paws & Claws, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Electrical Home-Aids Pty. Limited is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty. Limited will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Hoover Paws & Claws due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Hoover Paws & Claws will be at claimant's cost.

The repair of the Hoover Paws & Claws under this warranty does not extend the original period of warranty. If your Hoover Paws & Claws is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



### Register warranty online

[www.godfreys.com.au](http://www.godfreys.com.au)

[www.godfreys.co.nz](http://www.godfreys.co.nz)

### Customer Support & Service Hotline

AUS: 1800 815 270

NZ: 0800 282 288