

IMPORTANT NOTICE TO CUSTOMERS

PRODUCTS PURCHASED DURING THE ADMINISTRATION OF GODFREYS

On 30 January 2024, Administrators were appointed to the Godfreys group of companies.

For details, including the list of Godfreys companies that the Administrators are appointed over, please visit <https://insolvency.pwc.com.au/>

Customers who purchase products during the administration maintain their rights under the Australian Consumer Law, including their rights to repairs, replacements or refunds as provided for under that law.

However, during the administration (on and from 30 January 2024), Godfreys is no longer offering additional rights to customers including but not limited to:

1. express, voluntary or extended warranties
2. manufacturer warranties on Godfreys brand products
3. change of mind or money back guarantee refunds, exchanges and replacements
4. trade-in discounts

By making a purchase during the administration, customers acknowledge that they do not have any of these additional rights against Godfreys.

Any signage, packaging, documentation (including warranty cards or manuals) or website details that offers any such additional rights by Godfreys companies is revoked, invalid and withdrawn on and from 30 January 2024.

If you have any questions, please ask a staff member for assistance.

Craig Crosbie, Robert Ditrach and Daniel Walley
Joint and Several Administrators