

PRODUCTS PURCHASED DURING THE ADMINISTRATION OF GODFREYS

On 30 January 2024, Administrators were appointed to the Godfreys group of companies.

For details, including the list of Godfreys companies that the Administrators are appointed over, please visit:

<https://insolvency.pwc.com.au/>

Customers who purchase/d products **on and from the 30th of January** and during the administration maintain their rights under the Australian Consumer Law, including their rights to repairs, replacements or refunds as provided for under that law.

However, during the administration period (on and from 30 January 2024), Godfreys is no longer offering **additional rights** to customers including but not limited to:

1. Express, voluntary or extended warranties on **Godfreys owned** or **manufactured** products. (Wertheim, Pullman, Hoover, Sauber, i-VAC)
2. Change of mind or money back guarantee refunds, exchanges and replacements
3. Trade-in discounts

By making a purchase during the administration period, customers acknowledge that they do not have any of these additional rights against Godfreys.

If you have any questions, please ask a staff member for assistance.

Craig Crosbie, Robert Ditrich and Daniel Walley

Joint and Several Administrators