

# PRODUCTS PURCHASED DURING THE ADMINISTRATION OF GODFREYS

On 30 January 2024, Administrators were appointed to the Godfreys group of companies.

For details, including the list of Godfreys companies that the Administrators are appointed over, please visit:

<https://insolvency.pwc.com.au/>

The Australian Consumer Law provides consumers with rights including consumer guarantees.

The Administrators have not been able to identify a purchaser of the Godfreys business as a going concern and the Administrators anticipate that the Godfreys companies will enter liquidation.

Liquidation is likely to mean that the Godfreys companies will not be in a position to satisfy or pay any claims made on them by customers relying upon their Australian Consumer Law consumer guarantees.

In addition, during the administration period (on and from 30 January 2024), Godfreys is no longer offering **additional rights** to customers including but not limited to:

1. Express, voluntary or extended warranties on **Godfreys owned** or **manufactured** products. (Wertheim, Pullman, Hoover, Sauber, i-VAC)
2. Change of mind or money back guarantee refunds, exchanges and replacements
3. Trade-in discounts

By making a purchase during the administration period, customers acknowledge that they do not have any of these additional rights against Godfreys.

If you have any questions, please ask a staff member for assistance.

**Craig Crosbie, Robert Ditrich and Daniel Walley**

Joint and Several Administrators