STEAM MOP

Simple and easy to use for cleaning hard floors & carpeted surfaces.
O2800 Steam Mop

Congratulations on the purchase of your new Optim Steam Mop. There are many useful features built into your steam mop. We recommend that you carefully read this instruction manual for the best results.

Features:

1. Handle
2. Cable Hook
3. Cord Storage Hook
4. Height Adjustment Button
5. Rod
6. Power Cord
7. Water Tank
8. Mop Head

Accessory:

9. Carpet Glider
10. Refill Cup
11. Mop Pad

Specifications:

Wattage: 1600W
Water Tank Capacity: 250ml
Cord Length: 4.8m

Please contact Godfreys Customer Care 1800 815 270 (AUS) or 0800 282 288 (NZ), to find your local spare parts provider.
Before You Begin

PLEASE READ THIS MANUAL BEFORE OPERATING CLEANER

This will ensure you obtain full benefit from your new steam mop. Keep this Instruction Manual in a handy place for future reference.

IMPORTANT

Always ensure that the cleaner is in the fixed upright position and that the power plug is removed from the power supply before cleaning your appliance, when not in use, or attempting any maintenance task. This cleaner should only be used for its intended purpose as described in these instructions.

PRECAUTIONARY MEASURES:

1. Do not operate the steam mop too close to heaters, radiators or other hot surfaces.

2. Before inserting the power plug into the power supply, make sure your hands are dry.

3. When unplugging the power plug from the power supply, do not use the power cable, gently pull the power plug from the power supply.

BEFORE YOU CLEAN, TEST FIRST

Your steam mop is designed to clean hard flooring such as ceramic tiles, vinyl, laminate, marble, stone and sealed hard wood floors. Use of your steam mop on waxed or some unwaxed floors may result in a diminished gloss.

The steam mop is not for use on unsealed wood floors. For the best results test in an inconspicuous area and check the care instructions from your flooring manufacturer.
WARNING! To reduce the risk of fire, electric shock or injury when using an electrical appliance, basic precautions should always be followed, including the following:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

2. Always check the power cord before use. The power cord and the power plug should be in a good condition and must not be damaged. If the power cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

3. Do not leave the appliance unattended when plugged into the power supply. Unplug the power plug from the power supply when not in use and before conducting maintenance, cleaning or troubleshooting.

4. To prevent electric shock, do not use the appliance outdoors. The steam cleaner is intended for household use only.

5. Children must be supervised to ensure that they do not play with the appliance.

6. Do not operate the appliance in a stationary position for an extended period of time. Keep the appliance moving while in operation.

7. Use only the manufacturer’s recommended attachments.

8. Do not pull or carry the appliance by the power cord, do not use the power cord as a handle, do not close a door on the power cord or pull the power cord around sharp edges or corners.

9. Keep the power cord away from heated surfaces.

10. Do not run the steam cleaner over the power cord.

11. Do not unplug by pulling on the power cord. To unplug, grasp the power plug not the power cord and gently pull the power plug from the power socket.

12. Do not use an extension cord.

13. Do not handle the power plug or appliance with wet hands.

14. Do not use steam cleaner if it has been dropped, damaged, left outdoors or immersed into water. Return it to the nearest service centre.

15. Ensure that the cleaner is fixed in the upright position before unplugging the power plug from the power supply. Remove the power plug from the power supply and handle the cleaner with care when filling the water tank with water.

16. Do not over fill the water tank.

17. Do not use the cleaner without the water tank cap in place. Check that the water tank cap is completely closed before use.

18. Do not operate the cleaner without water in the water tank.
19. **Do not** fill the water tank with anything other than water. Never put additives (such as perfume disinfectant, eucalyptus oil, stain remover or products containing alcohol) in the water tank as damage to the cleaner may result or make the cleaner dangerous to use.

20. Empty the water tank after each use.

21. **Do not** touch any hot areas on the steam cleaner. It is normal for the steam cleaner to heat up during operation.

22. The force and heat of the steam may have an adverse effect on some materials. Always test the cleaner on a small concealed area to determine if it is suitable for treatment.

23. Accessories become hot during use. Allow them to cool down before handling them.

24. Use only the manufacturer's recommended attachments. Use of attachments that are not provided or sold by the manufacturer may cause fire, electric shock or injury.

25. Never point or aim the steam cleaner at people, animals or plants.

26. Do not aim the steam cleaner at electrical systems or wires.

27. Connecting the steam cleaner to improper voltage may result in damage to the steam cleaner and possible injury.

28. Do not use steam cleaner if there are visible signs of damage or if it is leaking.

29. Do not use the cleaner on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.

30. Never put descaling, aromatic, alcoholic or detergent products into the water tank, as this may damage the cleaner or make it unsafe for use.

**WARNING:** Danger of scalding. Please use the steam mop with caution. The steam emitted from the steam mop is very hot.

**CAUTION:** Recently cleaned surfaces may be hot, please avoid contact.
Assembling

IMPORTANT! The appliance should be disconnected from the power supply before you start to assemble.

1. Insert the handle into the main body until it locks into position.

2. Insert the main body into the mop head ensuring that it clicks into place.

3. Secure the mop head to the main body with the screw provided, as shown.

4. Attach the mop pad onto the base of the mop head.
Instruction for Use

Attention: DO NOT refill the tank when the mop is connected to mains power supply. Only refill the water tank with cold tap water.

Before You Begin Cleaning

1. Unscrew the water tank cap and fill the water tank with cool tap water by using the refill cup provided.

2. Ensure that the cleaner is standing vertically and in the fixed position. With your foot placed onto the mop head push the handle forward to place the cleaner into the fixed position.

3. Adjust the height of the rod by pressing the Height Adjustment Button. Ensure the power cable is secured into the cable hook.

**IMPORTANT:** Do not operate the cleaner over the power cable.

4. Plug the power plug into the power supply. The LED light on the main body will illuminate when the cleaner is ready for cleaning.

**Note:** Upon initial use, please allow the water to flow through the system for approximately 30 seconds to prime the unit.
Steam Cleaning Hard Floors

NOTE: Before using the steam mop, sweep or vacuum the floor to remove any loose dirt or debris.

IMPORTANT: Do not use the cleaner without a mop pad attached to the mop head.

WARNING: Hard floor wax may be removed by the heat and steam action. Do not use the cleaner on unsealed wood floors or operate the cleaner in a stationary position for an extended period of time.

1. With your foot placed onto the mop head, pull the handle backwards to unlock the cleaner. The cleaner will emit steam in the unlocked position. When steam is emitting from the cleaner slowly pass over the surface to be cleaned.

2. With your foot placed onto the mop head push the handle forward to place the cleaner in the fixed position. The cleaner will stop emitting steam in the fixed position.
Steam Cleaning Carpets

NOTE: Before using the steam mop, vacuum the floor to remove any loose dirt or debris.

IMPORTANT: Do not use the cleaner without a mop pad and carpet glider attached to the mop head.

1. Place the cleaner onto the carpet glider.
2. Plug the cleaner into the power supply.
3. With your foot placed onto the floor head, pull the handle backwards to unlock the cleaner. The cleaner will emit steam in the unlocked position.
4. Move the cleaner slowly backwards and forwards paying particular attention to high traffic areas.
5. With your foot placed onto the floor head push the handle forward to lock the cleaner. The cleaner will stop emitting steam in the locked position.
Maintenance

WARNING! The appliance should be in the fixed position and disconnected from the power supply before performing any maintenance tasks.

IMPORTANT: Always ensure that cleaner has cooled before performing any maintenance tasks.

Emptying the Water Tank

1. Remove the water tank cap.

2. Empty any excess water from the water tank.
   
   Note: the water tank should be emptied after each use.

3. Replace the water tank cap.
Removing and Cleaning The Mop Pad

1. Wash the mop pad in a washing machine with a mild detergent at a max temperature of 40°C.

   IMPORTANT: Do not use bleach or fabric softener when washing the mop pad.
# Troubleshooting

## Problems and Solutions

If you come across a problem, please use this checklist before contacting Godfreys Customer Care 1800 815 270 (AUS) or 0800 282 288 (NZ).

<table>
<thead>
<tr>
<th>Fault</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>The cleaner will not produce steam.</td>
<td>1. Ensure that the cleaner is plugged into the power supply and that the cleaner is in the unlocked position.</td>
</tr>
<tr>
<td></td>
<td>2. Ensure that the water tank is filled with cold water.</td>
</tr>
<tr>
<td></td>
<td>3. Remove the water tank cap and reinstall the water tank cap securely.</td>
</tr>
<tr>
<td>The cleaner leaves too much water on the floor.</td>
<td>1. Replace with a dry mop pad.</td>
</tr>
</tbody>
</table>
## Spare Parts

<table>
<thead>
<tr>
<th>Part</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steam Mop Pads 2pk</td>
<td>31400144</td>
</tr>
</tbody>
</table>
Troubleshooting
Conditions of warranty

Your OPTIM Steam Mop, in the case of domestic use, has a 1 year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This cleaner is not fit to be used as an industrial cleaner, hence will void the manufacturer’s warranty if used inappropriately. Accessories and consumables, unless defective in manufacture, are not subject to this warranty.

In order to prolong the life of accessories and consumables, regular care and maintenance is recommended. When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Electrical Home-Aids Pty Ltd, Ground Level, Building 3, Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on or on 1800 815 270 (AUS), 0800 282 288 (NZ), Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Electrical Home-Aids Pty Ltd. If Electrical Home-Aids Pty Ltd decide to repair or replace the cleaner, it will do so at its own cost.

Electrical Home-Aids Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Godfreys Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Electrical Home-Aids Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail “to be of acceptable quality and the failure does not amount to a major failure.”